



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 17, 2020

[REDACTED]

Fort Wayne, IN [REDACTED]

Dear [REDACTED]

NEF-109 nam

Ref. No. 11308173

Thank you for the letter about your model year (MY) 2020 Chevrolet Sonic vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

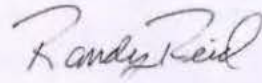
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We reviewed our database to identify whether a safety defect trend exists with the keyless ignition pushbutton start system in MY 2020 Chevrolet Sonic vehicles. We specifically searched for roll away incidents similar to the event you experienced. At this time, we lack evidence to open a safety defect investigation or to initiate a recall. We recommend that you contact your dealer and have them demonstrate how the keyless ignition and transmission shift interlock works in your vehicle. You can also find this information in your owner's manual on pages 170 through 178.

We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process is on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid". The signature is written in dark ink and is positioned directly below the word "Sincerely,".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement