

January 30, 2020

[REDACTED]
Fort Wayne, Indiana [REDACTED]

CL-11308173-3395

Design Department
General Motors Company
P.O. Box 33170
Detroit, Michigan 48232-5170

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Dear Person or Persons Concerned with Vehicle Safety

Re: Being able to turn off a keyless ignition car without first putting the car in Park and being able to shift out of Park before starting the car's ignition.

I am making a written formal complaint previously made over the phone to the Chevrolet Complaint Department. [Case Number [REDACTED]]

I would not have bought my 2020 Chevrolet Sonic if I had discovered this issue on the test drive. I believe it to be a serious safety issue.

There was a video this past year on Funniest Home Videos television program. I thought when it showed some guy getting out of his car with a bag of groceries and happening to glance back at his car only to watch it roll down the driveway, he had left the running car in Neutral when he exited the car. I now somewhat suspect he may have had a keyless ignition car.

A keyless ignition car turned-off but not put in Park resulted in an actual situation with substantial damage to a nearby car that involved a friend of a friend of mine.

For some reason the keyless ignition was designed to allow drivers to turn off the ignition without putting the car in Park. Granted the brake pedal must be fully applied. I also recognize that the manual parking brake could be utilized when in a desired parking mode. Lightly applying the brake pedal after shifting to Park and turning the ignition off also permits the gear selection to be changed even without first (re-)starting the ignition.

There is a warning message and sound when this first situation occurs, however, the two times this issue happened to me, I had one foot out the door and my hands full with purse and grocery bags. Luckily, the car was not on a hill or sloping area or else I would have been in trouble!

In my phone complaint, I warned the Chevrolet individual that it will only be a matter of time before a Chevrolet driver, with a keyless ignition, a pedestrian or another driver or passenger is injured or killed because of this seeming design flaw. A major, even a class action, lawsuit might result. I later learned according to a Google report, this problem has 'caused dozens of deaths'.

Thanks for your attention to this concern.

CC: Jack Danielson, Executive Director
National Highway Travel Safety Administration
1200 New Jersey Avenue SE
West Building
Washington, D.C. 20590

[REDACTED]
[REDACTED]
[REDACTED]

NAM
2.6.20
W

[REDACTED]
Ft. Wayne, IN [REDACTED]

11 WYATON IN 500
31 JAN 3030 PM 11



Jack Danielson, Executive Director
National Highway Travel Safety Administration
1200 New Jersey AVENUE SE
West Building
Washington, D.C. 20590

