

Safety Issue Type: Complaints

February 03 2020 NHTSA ID Number: 11306715

Components: SERVICE BRAKES

NHTSA ID Number 11306715

Incident Date February 03 2020

Consumer Location CASTLE PINES, CO

Vehicle Identification Number JTMEWRFV9L [REDACTED]

Complaint Summary

CRASH Yes TL-THE CONTACT OWNS A 2020 TOYOTA RAV4 . THE CONTACT STATED
FIRE No WHILE DRIVING ABOUT 5 MPH THE BRAKES FAILED. NO WARNING LIGHTS
ILLUMINATED PRIOR TO THE FAILURE. THE CONTACT WAS NOT ABLE TO
INJURIES 0 DEPRESS THE BRAKES. PRIOR TO THE CRASH A WITNESS SAID THE
DEATHS 0 BRAKES MADE AN ABNORMAL NOISE. THE DAUGHTER ALSO HEARD A
NOISE. A POLICE REPORT WAS FILED. THE VEHICLE DID CRASH INTO THE
VEHICLE IN FRONT OF HER. THE AIR BAGS DID NOT DEPLOY. THE CRASH
OCCURRED FEB 2, 2020. THE APPROXIMATE FAILURE MILEAGE WAS 1300.
BH

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
TOYOTA	RAV4	2020

Ammendment:

On Feb. 3rd when I made this report, I stated that "suddenly the car made a slight acceleration" and then crashed".

I am not sure why this was left out of my Statement but I would like this put into my Statement.

[REDACTED]

Castle Pines, CO

[REDACTED]

PERMITS DIVISION

OFFICE OF DEFECTS INVESTIGATION



U.S. Department of transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NUS-210)
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