

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Updates to ODI complaint
Date: Wednesday, March 4, 2020 1:19:37 PM
Attachments: [REDACTED]

Questionnaire

From: [REDACTED]
Sent: Wednesday, March 04, 2020 9:41 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Cc: [REDACTED]
Subject: Updates to ODI complaint

Attached please find the highlighted fields with my updates and one correction, the Incident date should be 25-JAN-2020, not 26-JAN-2019. You will have to click on **Fill & Sign** to see the additional information I added, everything other than the date of the incident was correct.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-JAN-2020

Repository ☐

Reference No.
11302718

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City JACKSONVILLE

State FL

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN1A24EH7BM [REDACTED]

Make
NISSAN

Model
370Z

Model Year
2011

Date Purchased
03/28/2011

Dealer's Name and Telephone Number
Lupient Nissan 507.252.5577

Engine:
No: Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
Rochester

State
MN

Zip Code
55901

Premium

Transmission Type
Manumatic

☒ Antilock Brakes
☒ Cruise Control

Powertrain
Fuel cell (?)

Multiple Failure:

Incident Date(s)
26-JAN-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage
36700

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 NISSAN 370Z. THE CONTACT STATED THAT WHILE ATTEMPTING THE START THE VEHICLE, THE ENGINE WOULD NOT TURN ON. THE VEHICLE WAS TOWED TO THE LOCAL DEALER COGGINS NISSAN(10600 ATLANTIC BLVD, JACKSONVILLE FL) WHO DIAGNOSED THAT THE STEERING LOCK WAS FAULTY AND NEEDED TO BE REPLACED. THE STEERING LOCK WAS REPLACED AND THE FAILURE WAS REMEDIATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE BUT NO ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS 36,700.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.