

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Air bag defects
Date: Friday, January 24, 2020 12:00:01 PM
Attachments: [EVOQ \(NHTSA\).pdf](#)

Questionnaire

From: [REDACTED]
Sent: Friday, January 24, 2020 11:07 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Air bag defects



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-DEC-2019

Repository ☐

Reference No.
11288843

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City MINEOLA

State NY

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTKDE16775 [REDACTED]

Make

SCION

Model

TC

Model Year

2005

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

03-OCT-2019

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

91400

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2005 SCION TC. WHILE THE CONTACT WAS ACCELERATING FROM A TRAFFIC LIGHT, HER VEHICLE WAS T-BONED BY ANOTHER VEHICLE THAT RAN A RED LIGHT. THE ENTIRE DRIVER'S SIDE OF THE VEHICLE WAS SMASHED IN AND THE VEHICLE WAS TOTALED. THERE WERE NO INJURIES. THE SIDE CURTAIN AIR BAGS AND DRIVER'S SIDE AIR BAG DID NOT DEPLOY. A POLICE REPORT WAS FILED AND THE VEHICLE WAS TOWED TO A BODY SHOP. THE MANUFACTURER WAS CONTACTED AND REMINDED BY THE CONTACT THAT THERE WAS AN UNKNOWN RECALL FOR THE SIDE AIR BAGS FOR WHICH THE VEHICLE WAS REPAIRED FOR IN 2006. THE MANUFACTURER RESPONDED WITH A LETTER, STATING THAT THEY ASSIGNED AN ENGINEER TO DIAGNOSE THE VEHICLE. BASED ON THEIR INSPECTION, THEY DID NOT FIND ENOUGH FRONTAL DAMAGE TO COMMAND THE DEPLOYMENT OF THE SIDE AIR BAGS. THE DEALER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 91,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.