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|  <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> | | <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | <p>FOR AGENCY USE ONLY 100148</p> | |
| <p>OWNER INFORMATION (Type or Print)</p> | | <p>Date Received 13-DEC-2019 MAR 03 2020</p> | | <p>Repository <input type="checkbox"/> Reference No. 11288620</p> | |
| <p>Name [REDACTED]</p> | | <p>Daytime Telephone Number [REDACTED]</p> | | <p>E-mail Address [REDACTED]</p> | |
| <p>Address [REDACTED]</p> | | <p>Evening Telephone Number [REDACTED]</p> | | | |
| <p>City BEDDEFORD</p> | <p>State ME</p> | <p>Zip Code [REDACTED]</p> | | | |
| <p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p> | | | | | |
| <p>VEHICLE INFORMATION</p> | | | | | |
| <p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side STBDT48115S [REDACTED]</p> | | <p>Make TOYOTA</p> | <p>Model TUNDRA</p> | <p>Model Year 2005</p> | |
| <p>Date Purchased</p> | <p>Dealer's Name and Telephone Number</p> | | <p>Engine: No: Cylinders</p> | <p>Fuel Type:</p> | |
| <p>Original Owner <input type="checkbox"/></p> | <p>Dealer's City</p> | <p>State</p> | <p>Zip Code</p> | | |
| <p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p> | <p>Powertrain</p> | <p>Multiple Failure:</p> | | <p>Incident Date(s) 07-DEC-2019</p> | |
| <p>FAILED COMPONENT(S)/PART(S) INFORMATION</p> | | | | | |
| <p>Vehicle Component Code: 162000 STRUCTURE: BODY</p> | | | <p>Failure Mileage 156000</p> | <p>Failure Speed</p> | |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p> | | | | | |
| <p>Tire Make</p> | <p>Tire Model (Name or Number)</p> | | <p>Tire Size (Example P215/65R15)</p> | | |
| <p>DOT No. (Example: DOTM19ABC036)</p> | <p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p> | <p>Failure Location:</p> | | | |
| <p>Tire Component Code</p> | | | <p>Tire Failure Type:</p> | | |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p> | | | | | |
| <p>Make:</p> | <p>Date Manufactured:</p> | | <p>Model No./Name:</p> | | |
| <p>Seat Type:</p> | | <p>Installation System:</p> | | | |
| <p>Child Seat Component Code:</p> | | <p>Failed Part:</p> | | | |
| <p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p> | | | | | |
| <p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> | <p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> | <p>Number of Persons Injured</p> | <p>Number of Deaths</p> | <p>Reported to Police N</p> | |
| <p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> | | | | | |
| <p>TL* THE CONTACT OWNS A 2005 TOYOTA TUNDRA. THE CONTACT EXPERIENCED ISSUES WITH THE VEHICLE'S FRAME EVER SINCE IT WAS PURCHASED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR ROUTINE MAINTENANCE WHO STATED THAT THE FRAME WAS RUSTED. THE VEHICLE WAS TAKEN TO PRIME TOYOTA (783 PORTLAND ROAD, SACO, ME 04072, 202 252-6161) WHERE IT WAS DIAGNOSED THAT THE FRAME WAS RUSTED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED AND PROVIDED CASE NUMBER: [REDACTED] THE CONTACT WAS INFORMED THAT THE REPAIRS WERE NOT COVERED. THE FAILURE MILEAGE WAS 156,000.</p> | | | | | |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p> | | | | | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The rust on frame didn't just happen it has taken years to surface therefore puts problem with in time period of recall. I have taken to local auto body shop <Champion Auto Body 207-985-7445> They estimated \$8,000 for a used frame from Texas installed. Toyota has indicated they will not repair or replace, so I was put into a position to get repair done because I'm without a truck as ~~is~~ they cannot do the work until end of March. I personally think Toyota should help with this repair.

ATTACH ADDITIONAL SHEETS IF NECESSARY

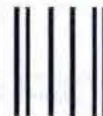
U.S. Department of Transportation

National Highway Traffic Safety Administration

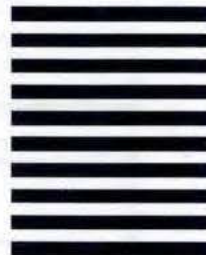
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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PM 31



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

