

CL-11287330-4489

Dear Subaru -

Nov 14, 2019

I purchased a 2017
Subaru Impreza from
Longmont Subaru in Longmont
CO - USA.

I was happy with the
purchase and felt I got
a good deal - I like Japanese
products and actually taught
English for 2 years in
the JET Program in
Izawa Japan.

My concern: I feel the
mechanics ~~and~~ at the local
dealerships have done something
to my Subaru - without telling
me. I have had some odd
experiences with local mechanics
when bringing the car in
for maintenance. I actually
think they are removing
the original Subaru parts
and selling them - and
putting aftermarket parts
into my new car.

My problem is I
cannot find an honest
mechanic or dealership where
I live to tell me the
truth.

I am so concerned about this I am writing to the Subaru world headquarters. I know the Subaru company would be absolutely appalled by this happening and people in the US trying to ruin the excellent reputation of Japanese cars. I would love to talk to someone outside of Colorado to have my car looked at.

If someone could contact me -

Address:

[REDACTED]

Boulder, CO [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Thankyou!

[REDACTED]

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