



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

[REDACTED]  
Eatonton, GA [REDACTED]

NEF-109 nam  
Ref. No. 11286235

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2019 Forest River Puma Palomino recreational vehicle (RV). Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We would like to speak to you about your problem. At your convenience, please contact me by telephone 202-366-4383 or email [randy.reid@dot.gov](mailto:randy.reid@dot.gov). When you contact me, I will give your information to an ODI RV specialist. They will contact you to discuss your problem in more detail.

Sincerely,

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement