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| U.S. Department of Transportation National Highway Traffic Safety Administration | | Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| Name: [REDACTED] | | Date Received: 26-NOV-2019 JUL 16 2020 | | Repository: <input type="checkbox"/> Reference No.: 11282499 | |
| Address: [REDACTED] | | Daytime Telephone Number: [REDACTED] | | E-mail Address: [REDACTED] | |
| City: MOUNTAINSIDE, <i>catchung</i> | | State: NJ | | Zip Code: [REDACTED] | |
| Evening Telephone Number: [REDACTED] | | | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SALWR2FV2HA [REDACTED] | | Make: LAND ROVER | | Model: RANGE ROVER SPORT Model Year: 2017 | |
| Date Purchased: 5/17 | | Dealer's Name and Telephone Number: RAY CASHMAN Range Rover | | Engine: No: Cylinders: 8 Fuel Type: GAS | |
| Original Owner: <input checked="" type="checkbox"/> | | Dealer's City: EDISON | | State: NJ Zip Code: 08817 | |
| Transmission Type: Auto | | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | | Powertrain: [REDACTED] | |
| Multiple Failure: 4 times | | Incident Date(s): 22-SEP-2019 | | | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Code: 100000 POWER TRAIN <i>Track shuts off while Driving</i> | | | | Failure Mileage: 29256 Failure Speed: 65 | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make: | | Tire Model (Name or Number): | | Tire Size (Example P215/65R15): | |
| DOT No. (Example: DOTM19ABC036): | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | | Failure Location: | |
| Tire Component Code: | | | | Tire Failure Type: | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).) | | | | | |
| Crash: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured: 0 | |
| | | | | Number of Deaths: 0 | |
| | | | | Reported to Police: Y | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNED A 2017 LAND ROVER RANGE ROVER SPORT. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE UNINTENTIONALLY SHUT OFF WITHOUT WARNING. AS A RESULT, THE CONTACT'S VEHICLE CRASHED INTO ANOTHER VEHICLE AND A GUARDRAIL. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED THREE TIMES PRIOR TO THE CRASH; HOWEVER, THE VEHICLE TURNED BACK ON AND WAS FUNCTIONING NORMALLY. THE PASSENGER SIDE AIR BAGS DEPLOYED. A POLICE REPORT WAS FILED. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO A LOCAL VEHICLE HOLDING YARD AND THEN TOWED TO LAND ROVER EDISON (920 US-1, EDISON, NJ 08817, (732) 205-9000) WHERE THE CONTACT STATED THAT THEY DOWNLOADED THE BRAIN WITH NO FURTHER ASSISTANCE. THE VEHICLE WAS CURRENTLY IN THE INSURANCE COMPANY'S POSSESSION WHERE IT WAS DEEMED A TOTAL LOSS. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURES MULTIPLE TIMES, BUT NO ASSISTANCE WAS PROVIDED. THE FAILURE MILEAGE WAS 29,256. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |