

OK-11282078-2555

2/6/20

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

TO:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

FROM:

Re: Complaint 11282078

Ford Focus ST lug nuts design flaw / hazard

Please contact me for an update as to the status of this complaint, as the issue continues, and Ford still has not compensated me. I am very familiar with NHTSA, having run recalls with a former employer; I expect someone from your office to contact me promptly.

EA
2.19.20
UO

RZ

Fort Mill, SC

CHARLOTTE NC 282

FEB 23 1991



FOREVER USA

US DEPT. OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
OFFICE OF DEFECTS INVESTIGATIONS (NVS-210)
1200 NEW JERSEY AVE, SE
WEST BUILDING
WASHINGTON, DC 20590
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