

NOV 12 2019

CL-11281154-2984

Nov. 9, 2019

Administrator
NHTSA
1200 New Jersey Avenue SE
Washington, DC
20590

Dear Sir/Ma'am:

I'm reporting a design defect of my new 2019 Honda Civic Sedan, (VIN 19XFC2F62KE [REDACTED]), bought Aug. 13, 2019.

The visibility of the rear window is very poor due to the fact that the glass window is tilted upwards, towards the sky, instead of to the back towards the road. So much so, that when a car is close behind me, I can't see that car. This can cause a serious accident.

In fact, I already backed up on a car once as I didn't see it was there. No serious damage, just a little scratch this time, so we let it go.

The back camera is not helpful for 3 reasons:

1. There is a second or so lag time before the camera image appears on the screen after shifting to reverse.
2. The bottom part of the image is cut-off by the body of the car.
3. When raining, the raindrops cover the camera lense.

My very first car was a 1987 Honda Civic and I had no problem driving it. That's the reason I got the same make. Sadly, this 2019 Honda Civic does not deliver the same safety design.

I noticed this defect earlier when this 2019 Civic was new but thought in time, I'll get used to the small up-ward tilting window. Not so, so I suggest this car be put on "recall". It is definitely a safety issue.

Sincerely,

[REDACTED]

Kent, WA

[REDACTED]

Cc: American Honda Motor Co. Inc.
Honda Automobile Customer Service
1919 Torrance Blvd.
Torrance, CA
90501

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11/19/19
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