

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: RE: Follow up to ODI Complaint -----11280991 -----
Date: Monday, January 13, 2020 9:35:42 AM

Follow up information, Joe Pecheles service manager advised that the repair would be \$515.00 and VW would not assist outside the normal warranty of 3 years , 36000 miles. This means that if the vehicle was involved in an accident that the passenger side airbag would not deploy.

Sent from [Mail](#) for Windows 10

From: [EVOQ \(NHTSA\)](#)
Sent: Monday, January 13, 2020 7:30 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint -----11280991 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation