



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-NOV-2019

MAR 03 2020

Repository

Reference No.

11280833

OWNER INFORMATION (Type or Print)

Name

Address

City INKSTER

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FM5K8AT1HG

Make

FORD

Model

EXPLORER

Model Year

2017

Date Purchased

Dealer's Name and Telephone Number

Village Ford 313-565-3900

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Multiple Failure:

1

Incident Date(s)

26-OCT-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 115000 ELECTRICAL SYSTEM: FUSES AND CIRCUIT BREAKERS

Failure Mileage
65000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT DRIVES A 2017 FORD EXPLORER POLICE VEHICLE. WHILE THE VEHICLE WAS STATIONARY, SMOKE APPEARED UNDER THE HOOD. THE VEHICLE WAS PUSHED OUT INTO AN OPEN PARKING LOT WHERE IT CAUGHT FIRE. PRIOR TO THE FIRE, THE CONTACT HEARD A LOUD NOISE. THE CONTACT STARTED TO EXTINGUISH THE FIRE UNTIL THE FIRE DEPARTMENT ARRIVED TO FINISH THE JOB. POLICE AND FIRE REPORTS WERE FILED. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO VILLAGE FORD (23535 MICHIGAN AVE, DEARBORN, MI 48124, (313) 565-3900) WHERE IT WAS CURRENTLY BEING INVESTIGATED. THE CONTACT THAT THE FUSE PANEL MAY HAVE MELTED AND CAUSED THE FIRE AFTER RESEARCHING OTHER VEHICLES OF THE SAME YEAR, MAKE, AND MODEL. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 65,000. *LN*JB

TOTAL LOSS. SENT TO FOMOCO
COMPANY ATTACHED FOR POSSIBLE REPLACEMENT OF
VEHICLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.