

TO WHOM IT MAY CONCERN

CL-11280095-1248

FROM:

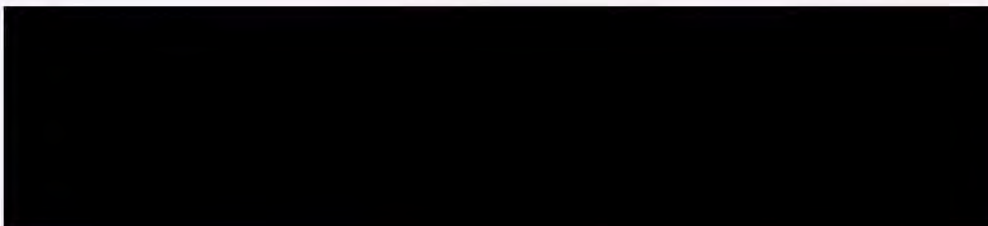


LOS ANGELES CA

EXECUTIVE SECRETARIAT
RECEIVED JHL/SA
7010 DEC 26 P 1:05

I HAVE DID EVERYTHING THAT PORSCHE HAS ASKED ME TO DO AND THEY KEEP GIVING ME THE RUN AROUND ON PAYMENT OF MY REPAIRED RECAL ORDER. **THEY ASKED ME TO TAKE THE CAR IN FOR INSPECTION AND WHEN I DID THEY TRIED TO CHARGE ME FOR IT I AM NOT GOING TO PAY OUT ANY MORE MONEY ON THIS MATTER AND I DON'T THINK THAT IT IS FAIR.**

MY PORSCHE HAS BEEN FIXED AT MY COST I HAVE ATTACHED ALL INVOICES AND I WOULD JUST LIKE TO BE PAID, THANKS FOR ANY HELP GIVEN ☺



TG
1-2-2020
WD



Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, Georgia 30354
(770) 290-3500 Fax (770) 290-1600

[REDACTED]
Los Angeles, CA [REDACTED]

November 22, 2019

Re: VIN: WP1AB29P24 [REDACTED]

Your Case Number is [REDACTED]

Dear [REDACTED]

Thank you for bringing to our attention this recent most unfortunate event involving your 2005 Cayenne S. We are very glad to hear that no one was injured and appreciate you allowing us the opportunity to investigate this matter.

We strongly encourage you to schedule an appointment with your local Porsche dealership to have an inspection arranged in order to determine any possible root cause of this issue and to address any possible open recalls. This is also required for any potential reimbursements that may be recall related.

In addition, please provide the following information so we may thoroughly investigate this matter:

- Proof of Ownership
- Detailed itemized invoice(s) for repairs completed
- Accident/Police Report
- Photographs of Incident

[REDACTED] you are a valued Porsche family member. If you have additional questions or concerns, please call us at 1-800-PORSCHE. We are available Monday through Friday 8AM to 9PM EST.

Kind Regards,

Desmon Abila
Senior Customer Relations Specialist

TO WHOM IT MAY CONCERN

[REDACTED]
LOS ANGELES CA [REDACTED]

12/11/2019

CASE [REDACTED]

- I HAVE ATTACHED PROOF OF OWNERSHIP.
- I HAVE ATTACHED ALL INVOICES OF REPAIRS.
- THERE WAS NO ACCIDENT REPORT TAKEN. I ACCEPTED FULL RESPPONSIBILITY, I **DID NOT WANT THIS TO HAVE A NEGATIVE IMPACT ON MY DRIVING RECORD.**
- I HAVE PHOTOGRAPHS FROM THE OTHER PARTYS CAR AS IT IS STILL IN THE REPAIR SHOP AND JUST ABOUT FINISHED. THESE PHOTOS WERE SENT TO ME BY THE REPAIR SHOP, I HAVE ATTACHED PHOTOS OF MY PORSCHE AFTER REPAIR. I HAD TAKEN PHOTS OF THE CHARSH BUT DELETED THEM WEEKS AGO I DID NOT KNOW I WOULD NEED THEM.



REGISTRATION CARD VALID FROM: 10/10/2018 TO: 10/10/2020

MAKE PORS YR MODEL 2004 YR 1ST SOLD 2004 VLF CLASS EJ *YR 2015 TYPE VEH 120 TYPE LIC 11 LICENSE NUMBER [REDACTED]

BODY TYPE MODEL UT MP G MO AK

TYPE VEHICLE USE AUTOMOBILE

DATE ISSUED 11/27/19

CC/ALCO 19

DT FEE RECVD 11/27/19

PIC 8

VEHICLE ID NUMBER WP1AB29P24L [REDACTED]

STICKER ISSUED [REDACTED]

REGISTERED OWNER [REDACTED]

PR EXP DATE: 10/10/2018

AMOUNT PAID \$ 724.00

LOS ANGELES CA [REDACTED]

AMOUNT DUE \$ 724.00

AMOUNT RECVD

CASH :
CHCK : 494.00
CRDT : 230.00

LIENHOLDER

GATEWAY ONE LENDING/FIN
PO BX 1013

ATWOOD CA

92811 [REDACTED]

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED



DATE 1/1/01

PLATE AS SHOWN BELOW:
PUT YEAR STICKER ON LICENSE
OF STICKER FOR INSTRUCTIONS.
DO NOT WEAR STICKER. SEE BACK

LENNHOLTER

LOS ANGELES CA

Mexico Auto Body

ORDER REPAIR

(323) 612-6015 ✉ mexicoabw@gmail.com

2411 SICHEL ST LOS ANGELES, CA 90031

DATE

6/26/14

Caprice

NAME

PHONE - HOME/BUSINESS

YEAR, MAKE & MODEL

1996 ES IMPALA

ADDRESS

CITY

STATE

ZIP CODE

VEH

ID#

1G1BL52P8TR

ODOMETER READING

LICENSE NO.

PARTS

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED

LABOR

DESCRIPTION OF SERVICE OR ADJUSTMENT

QTY	PART NUMBER OR DESCRIPTION	AMOUNT
#	Estimate	\$ 3,500 ⁰⁰
	Deposit	400 ⁰⁰
		\$ 3,100
09/2	* Additional labor	+ 1,000
	Pending balance	\$ 4,100
OUTSIDE REPAIRS		
	* Fender brought by ex owner was damaged and apron was missing.	100

DESCRIPTION	AMOUNT
Bumper & Hood Cambio	
Pintura completa	
deposito \$ 400	
Front bumper, hood, right and left apron & left fender replaced. Front was set up and pulled	
Full paint job same color exterior only.	

DISCLAIMER OF WARRANTIES

Notice:

Any warranties on the products sold hereby are those made by the manufacture. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the said products. Buyer shall not be entitled to recover from the seller any consequential damages to property, damage for loss of use, loss of time, loss profit income, or any other incidental damages.

ESTIMATED COST OF ABOVE REPAIR

I the registered owner authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted here is or an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You not responsible for loss or damage to vehicle or vehicles left in it. I agree to pay reasonable storage on vehicle left more than 48 hours after notification. I am acknowledged in above vehicle to secure the amount of repairs thereto. In the event an attorney is retained to foreclose this lien or to pay cost of collection and any reasonable attorney fees.

RECOMMENDATION

SIGN:

Vehicle Condition Report

TOTAL LABOR

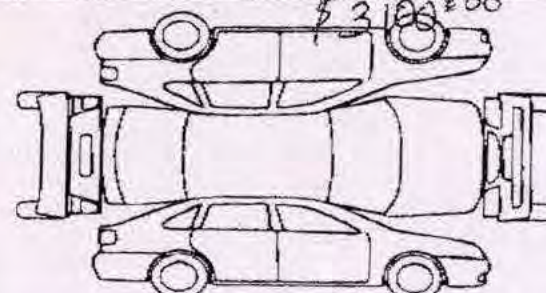
TOTAL OUTSIDE REPAIR

TOTAL PARTS

SALES TAX

TOTAL AMOUNT

\$ 3500⁰⁰
\$ 3100⁰⁰



VISA

MasterCard

NO CASH REFUND / NO SE REGRESA DINERO

ATM DEBIT CARDS

1 Scratch

2 Dent

3 Chip

4 Scuf

5 Other

Invoice

TONY RENT & BODY SHOP (323) [REDACTED]

SOLD TO [REDACTED]		SHIP TO [REDACTED]	
ADDRESS [REDACTED]		ADDRESS [REDACTED]	
CITY, STATE, ZIP LA CA		CITY, STATE, ZIP	
CUSTOMER [REDACTED]	TERMS NO	F.O.B.	DATE 7-3-19

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		POPCHE REPAIR			
		FENDERS BUMPER			
		LINE UP FRAM.			
		REPAIRS STOCK COLOR GRAY.			
		PARTS LABOR TOTAL	\$3,800.00		\$3,800.00
		PAID CASH, THANK YOU			

PAID

ESTIMATE (VALID FOR 30 DAYS)

DATE 6/28/19 ☒ SERVICE ☐ WILL CALL ☐ PHONE _____
☐ INSTANT ☐ DELIVER

MAKE Porsche
 MODEL S
 SERIAL _____

ITEM TO BE SERVICED lot 990104 CA TYPE OF SERVICE REQUEST TRANSMISSION LEVER
TRANSMISSION

QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE	AMOUNT
		TRANSMISSION COVER BROKEN		
		CAUSE ACCIDENT TRANS		
		CASE BROKEN DUE TO ACCIDENT		
1	1	REPLACE TRANSMISSION	\$4,500	→
		LABOR TO CHANGE	\$1,300	→
LABOR PERFORMED			TOTAL MATERIALS	\$4,500.00
PAID CASH NO TAX CHARGED			TAX	NO TAX
(2 YEAR WARRANTY)			TOTAL LABOR	1,300.00
			TOTAL AMOUNT	\$5,800.00

PAID

DATE WAITED 7/1/19 DEPOSIT \$5,800.00 RECEIVED BY JUAN, G

ESTIMATE IS FOR LABOR ONLY. MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OF CHARGE, OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.

PAID

AUTHORIZED BY JUAN GONZALEZ Repair Order ORIGINAL

© adams 2004

TERMS - NET CASH
 NO GOODS HOLD OVER 30 DAYS

09-11











Los Angeles CA

\$1.30⁹
US POSTAGE
FIRST-CLASS

071501087426
91754
000043173

ADMINISTRATOR

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
WASHINGTON, D.C. 20590

