

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 07-NOV-2019 MAR 03 2020	Repository <input type="checkbox"/>
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	Zip Code	
Atlanta	GA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1B11HK7JU		Make TOYOTA	Model Year 2018
Date Purchased 11-02-19		Model CAMRY	Model Year 2018 CAMRY SE
Dealer's Name and Telephone Number Jim Ellis Atlanta		Engine: 4 No: Cylinders	Fuel Type: 87 UNLEADED
Original Owner <input type="checkbox"/>	Dealer's City ATLANTA	State GA	Zip Code 30120
Transmission Type Automatic	<input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4GL engine	Multiple Failure: At least 3 times
		Incident Date(s) 1st-03-NOV-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 100000 POWER TRAIN, 273000 LANE DEPARTURE: BLIND SPOT DETECTION, 180000 VEHICLE SPEED CONTROL		Failure Mileage 28500	Failure Speed 78
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make Hankook	Tire Model (Name or Number) Kinaenergy 6t	Tire Size (Example P215/65R15) P235/45R18	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: free way entrance Cartersville GA	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2018 TOYOTA CAMRY. WHILE DRIVING, THE VEHICLE SHOOK. ALSO, WHEN THE ACCELERATOR PEDAL WAS DEPRESSED, THE VEHICLE FAILED TO MOVE. ADDITIONALLY, AN ABNORMAL RATTLING NOISE WAS DETECTED AND THE BLIND SPOT SENSOR FAILED TO WORK. THE VEHICLE WAS TAKEN TO JIM ELLIS HYUNDAI ATLANTA (5785 PEACHTREE BLVD, ATLANTA, GA 30341, (770) 454-6789), BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AND REFERRED THE CONTACT TO A LOCAL TOYOTA DEALER. THE FAILURE MILEAGE WAS 28,500.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Everything Explain in complaint # 16278669.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

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NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration