

**From:** [Ann Marie L Ambrose](#)  
**To:** [EVOQ \(NHSTA\)](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: ODI # 11278623. 2017 Subaru Forester VMA with no front air bag deployment  
**Date:** Thursday, November 14, 2019 6:24:17 PM  
**Attachments:** [FullSizeRender.mov](#)  
[IMG\\_2755.mov](#)

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More...

On Wednesday, November 13, 2019, 06:51:50 AM CST, [REDACTED] wrote:

To NHSTA:

The attached videos and photos were taken by me with the exception of two photos. The vehicle is available for NHSTA at a salvage yard in Lebanon, TN. Insurance carrier USAA had it taken there from tow lot in Dickson, TN where it was temporarily stored after accident.

I will send more detailed info about the accident in a follow up email but wanted to send these first.

I had read NHSTA had no information about an actual real-life failure of front air bag deployment.

Please feel free to contact me at email address above or calling me at [REDACTED]

Thank you!

[REDACTED]

[IMG\\_2755.MOV](#) 1.7MB

[FullSizeRender.mov](#) 2.6MB

**Ann-Marie Ambrose**  
Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102

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**To:** [EVOQ \(NHTSA\)](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: ODI # 11278623. 2017 Subaru Forester VMA with no front air bag deployment  
**Date:** Thursday, November 14, 2019 6:32:04 PM  
**Attachments:** [8D539F9A-B5B8-4100-9DC8-BAE9B16E4868.png](#)  
[F6B41AFE-DA24-48D3-9EA0-E5F267FAA35A.png](#)

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More...From the Dickson County Fire and Rescue Facebook page.

On Wednesday, November 13, 2019, 06:53:43 AM CST [REDACTED] > wrote:

More...

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[8D539F9A-B5B8-4100-9DC8-BAE9B16E4868.png](#)1.5MB  
[63B3C5BA-4972-4C0C-B385-F4B5E10C5C31.jpeg](#)292.4KB  
[F6B41AFE-DA24-48D3-9EA0-E5F267FAA35A.png](#)1.2MB  
[15538087-A472-4DFF-9DFE-9891953F84B4.jpeg](#)406.2KB

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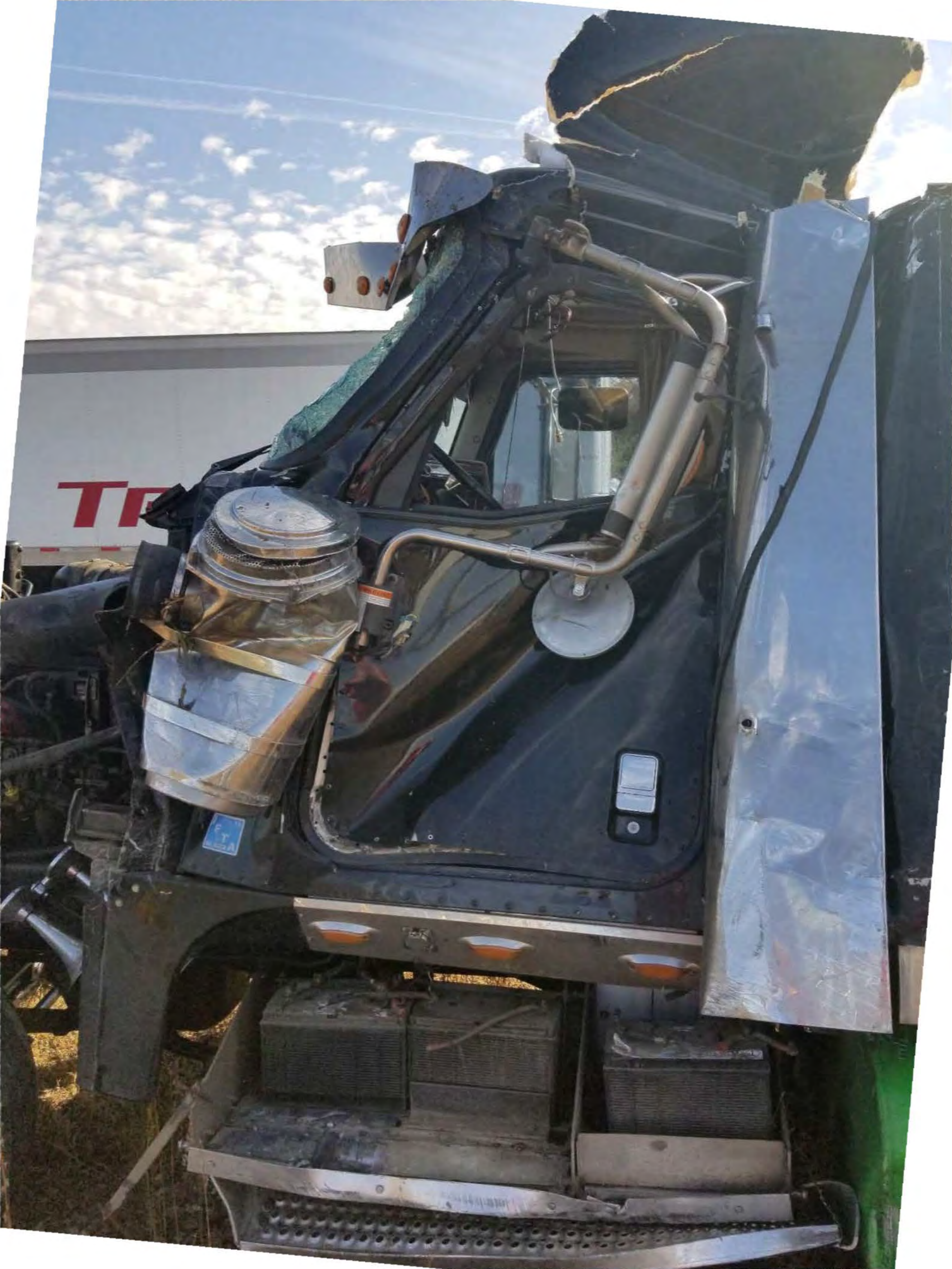
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Dickson County Fire & Rescue









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