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|  <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | FOR AGENCY USE ONLY 100148 | |
| | | Date Received 04-NOV-2019 MAR 03 2020 | Repository <input type="checkbox"/> Reference No. 11278090 |
| OWNER INFORMATION (Type or Print) | | | |
| Name [REDACTED] | | Daytime Telephone Number [REDACTED] | |
| Address [REDACTED] | | E-mail Address [REDACTED] | |
| City SOUTH HAVEN | State KS | Zip Code [REDACTED] | |
| <p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p> | | | |
| VEHICLE INFORMATION | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5N1AZ2MH6H [REDACTED] | | Make NISSAN | Model Year 2017 |
| Date Purchased | Dealer's Name and Telephone Number | | Model MURANO |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City | Engine: No: Cylinders 6 | Fuel Type: Gas |
| State | Zip Code | | |
| Transmission Type Auto | <input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: Incident Date(s) 17-SEP-2019 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Vehicle Component Code: 180000 VEHICLE SPEED CONTROL | | Failure Mileage 75300 | Failure Speed 75 |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | |
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | |
| Tire Component Code | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | |
| Make: | Date Manufactured: | Model No./Name: | |
| Seat Type: | Installation System: | | |
| Child Seat Component Code: | Failed Part: | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths |
| Reported to Police N | | | |
| <p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> | | | |
| <p>TL* THE CONTACT OWNS A 2017 NISSAN MURANO. WHILE DRIVING 75 MPH, THERE WAS AN ABNORMAL GRINDING NOISE AND THE CRUISE CONTROL WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO ORR NISSAN OF WICHITA (10625 E KELLOGG DR, WICHITA, KS 67207, (316) 681-6900) WHERE IT WAS DIAGNOSED THAT THE DISTANCE MONITORING SYSTEM FOR THE CRUISE CONTROL NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND PROVIDED CASE NUMBER: [REDACTED]. THE CONTACT WAS ADVISED TO FILE A COMPLAINT WITH NHTSA. THE FAILURE MILEAGE WAS APPROXIMATELY 75,300.</p> | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | ATTACH ADDITIONAL SHEETS IF NECESSARY | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | |