

U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 01-NOV-2019 JAN 08 2020		Repository ☐ Reference No. 11277614	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
GAINESVILLE	FL				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
KMHDU4AD9AU		HYUNDAI	ELANTRA	2010	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
10-4-19	Parks Hyundai		No: Cylinders	GAS	
Original Owner	Dealer's City	State	Zip Code		
☐	Gainesville	FL	32609		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto	☒ Cruise Control	4 Speed Trans.	Trans Slipping	19-OCT-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage	Failure Speed
				66000	Multiple
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE TRANSMISSION HESITATED TO SHIFT FROM SECOND INTO THIRD GEAR WITHOUT WARNING. ALSO, WHEN THE VEHICLE MADE A HARD STOP, IT MADE A CLUNKING SOUND. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND WAS INFORMED THAT THE VEHICLE WAS NO LONGER UNDER WARRANTY. THE CONTACT SPOKE WITH PARKS HYUNDAI OF GAINESVILLE (3111 N MAIN ST, GAINESVILLE, FL 32609, (352) 372-4251) AND WAS INFORMED THAT THEY COULD NOT ASSIST SINCE THE VEHICLE WAS PURCHASED AS IS. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 66,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,					