

 U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148	
		Date Received 01-NOV-2019 JAN 08 2020	Repository ☐ Reference No. 11277614
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
GAINESVILLE	FL		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMH DU4AD9AU		Make HYUNDAI	Model ELANTRA
Model Year 2010		Engine: No. Cylinders 4	Fuel Type: Gas
Date Purchased 10-4-19	Dealer's Name and Telephone Number Parks Hyundai		
Original Owner ☐	Dealer's City Gainesville	State FL	Zip Code 32609
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4 Speed Trans.	Multiple Failure: Trans Slipping
Incident Date(s) 19-OCT-2019			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage 66000	Failure Speed Multiple
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2010 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE TRANSMISSION HESITATED TO SHIFT FROM SECOND INTO THIRD GEAR WITHOUT WARNING. ALSO, WHEN THE VEHICLE MADE A HARD STOP, IT MADE A CLUNKING SOUND. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND WAS INFORMED THAT THE VEHICLE WAS NO LONGER UNDER WARRANTY. THE CONTACT SPOKE WITH PARKS HYUNDAI OF GAINESVILLE (3111 N MAIN ST, GAINESVILLE, FL 32609, (352) 372-4251) AND WAS INFORMED THAT THEY COULD NOT ASSIST SINCE THE VEHICLE WAS PURCHASED AS IS. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 66,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,			