

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: ODI# 41277589  
**Date:** Monday, December 30, 2019 1:50:44 PM

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Complaint

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Monday, December 30, 2019 1:40 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** ODI# 41277589

The main problem is the drain system of the panoramic roof which leaks whenever there is any form of precipitation causing flooding at times and condensation in the vehicle. This is leading into electrical problems and potential airbag malfunctioning. After researching this issue with a number of Volkswagen models we discovered that this is a major problem for the consumer as well as Volkswagen. Volkswagen needs to address this issue immediately.

We appreciate your help with this matter.

[REDACTED]  
Sent from my iPad