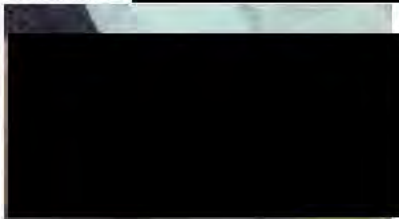


From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Complaint 11271002 - attached PDF below pics
Date: Wednesday, December 18, 2019 3:42:24 PM
Attachments: [11271002 \(1\).pdf](#)

Questionnaire

From: [REDACTED]
Sent: Wednesday, December 18, 2019 10:18 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Complaint 11271002 - attached PDF below pics

This Vehicle was an Auto trans - Anti Brakes with Cruse Control
This vehicle was bought brand new by a VW dealer in South Atlanta
I am the original owner - Vehicle Owners Questionnaire is on the bottom of this email as a PDF -
If you have questions or need further pictures please let me know
Thank you [REDACTED]





U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
25-OCT-2019	Reference No. 11271002

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	[REDACTED]
City	SALE CREEK	State	TN	Zip Code
				[REDACTED]
			Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
3VWRR31C76M [REDACTED]	VOLKSWAGEN	BETLE	2006
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
		4	Diesel
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control	FRONT WHEEL DRIVE	1
			Incident Date(s)
			22-AUG-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	260000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		1		Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2006 VOLKSWAGEN BEETLE. WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT'S VEHICLE WAS REAR ENDED AND PUSHED INTO A YARD. THE VEHICLE STRUCK A WATER METER AND CRASHED INTO A CONCRETE COVERT. THE AIR BAG DEPLOYED. THE CONTACT SUSTAINED THIRD DEGREE BURNS FROM THE VOLKSWAGEN EMBLEM ON THE AIR BAG, AND CUTS AND BRUISES TO THE FACE THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN INSURANCE LOT AND DEEMED DESTROYED. THE VEHICLE WAS NOT TAKEN TO A DEALER OR AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND PROVIDED CASE NUMBER: [REDACTED]. THE FAILURE MILEAGE WAS APPROXIMATELY 260,000. *LN

CONSUMER STATED FOUND CAR WAS SOLD TO TENNESSEE AUTO SALVAGE (KNOXVILLE, TN) SOLD 9/14/19. PHONE NUMBER 865-281-5420. *JB
*LN
PICTURES THAT VW (LARRY WEST) RECEIVED FROM COPART KNOXVILLE, TN. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.