



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAR 02 2020

18-OCT-2019

Repository ☐

Reference No.
11269361

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ESCONDIDO State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WB1046001DZ [REDACTED]
Make BMW Model R1200 GS Model Year 2013
Date Purchased Dealer's Name and Telephone Number Engine: No. Cylinders 2 Fuel Type: GAS
Original Owner ☐ Dealer's City State Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain Multiple Failure: 1 Incident Date(s) 10-SEP-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage 40000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 BMW R1200 GS. WHILE THE VEHICLE WAS PARKED OUTSIDE A FUEL STATION, THE CONTACT NOTICED A FUEL LEAK ON THE FUEL PUMP. THE CONTACT ALSO SMELLED A FUEL ODOR. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE CONTACT ASSOCIATED THE FAILURE WITH NHTSA CAMPAIGN NUMBER: 13V617000 (FUEL SYSTEM, GASOLINE). THE MOTORCYCLE WAS TAKEN TO BMW MOTORCYCLES OF ESCONDIDO (LOCATED AT 499 N HALE AVE, ESCONDIDO, CA 92029, (760) 520-1288) WHERE IT WAS DIAGNOSED THAT THE FUEL PUMP NEEDED TO BE REPLACED. THE MOTORCYCLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 40,000. *LN*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

COMPLAINT

11269361


**BMW MOTORCYCLES
OF ESCONDIDO**

 499 North Hale Avenue
 ESCONDIDO, CA 92029
 Telephone: (760) 520-1288
 Fax: (760) 520-1287

SHIP TO	SHIPPED TO
ESCONDIDO, CA	

RETURN POLICY: No returns on electrical or special order items. A restocking charge will be applied on all merchandise returned for credit. No returns after 15 days.

DISCLAIMER OF WARRANTIES: All warranties on the products sold hereby are those made by the manufacturer. The seller, BMW MOTORCYCLES OF NORTH COUNTY, hereby expressly disclaims all warranties expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BMW MOTORCYCLES OF NORTH COUNTY, neither assumes nor authorizes any other person to assume liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

YOUR PURCHASE ORDER		TERMS		INVOICE DATE		INVOICE NUMBER / PG.	
		Payment Due Upon Receipt		10/10/19		1	
SHIP VIA				SALESPERSONS NAME			
FEDEX Ground				Ronald Durham			
QTY.	DESCRIPTION	SOURCE	LIST	NET	AMOUNT		
1	16 14 7 705 376 : Fuel pump assy	CORNER	460.00	460.00	Ordered		
1	16 11 7 677 883 : Gasket	14134	12.51	12.51	12.51		
1	16 14 7 722 876 : Preformed seal	1477	9.42	9.42	9.42		
1	13 53 7 674 765M : GC 90 METAL QU	570	49.95	49.95	49.95		
VIN: Z							
All parts in stock or warehouse							
<i>Labor performed by owner but estimate was \$400.00</i>							
DATE PRINTED		10/10/19		TIME		10:59:43	
PARTS DEPARTMENT HOURS 9am - 6pm Tuesday - Friday 9:00 a.m. to 5:00 p.m. Sat Closed Sunday and Monday Thank You!		SERVICES OR EQUIPMENT				71.88	
		SHIPPING					
		C.O.D. CHARGE					
		SALES TAX OR TAX I.D.				5.57	
		DEPOSIT ON CONTRACT				495.65	
		TOTAL				573.10	
		Visa/Mastercard				573.10	
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.							
X							