

From: [Ann Marie L. Ambrose](#)
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [REDACTED]
Subject: NHTSA Complaint No. 11269059
Date: Friday, October 25, 2019 10:10:54 AM

Ladies and Gentlemen,

I just this day filed a complaint with regard to the transmission issues on my 2014 Jeep Wrangler Unlimited. Unfortunately, when I filed my complaint, I did not have access to my phone or my pictures. I am attaching photographs of the various leaks from my transmission, which were originally thought to be oil leaks.

The attached photographs are all from October (October 7, 8, 9, and 11, respectively) as that was when it was determined it was not engine related but transmission related. You can also see numerous spots from prior leaks that were not documented by a photograph that I am attempting to remove from my carport.

I ask that these photographs be attached to the above complaint as additional evidence.

As numerous law firms have advised me, over 700 hundred complaints on these transmissions failing have been filed and Jeep has not covered one. Ten technical bulletins have been issued. No recalls! I ordered a brand new jeep to my specifications. I didn't ask for this special German transmission, special 8 or 9 speed transmission. I didn't want that. So why did I get it? It wasn't put in any other Jeep vehicles. And now I am looking at \$2,074.00 to repair the front pump seal, pump, and a service on the transmission all because of this German made piece of crap put in my vehicle....that didn't even last 38,000 miles.

Thank you for adding the photographs, and possibly this email, to my complaint.

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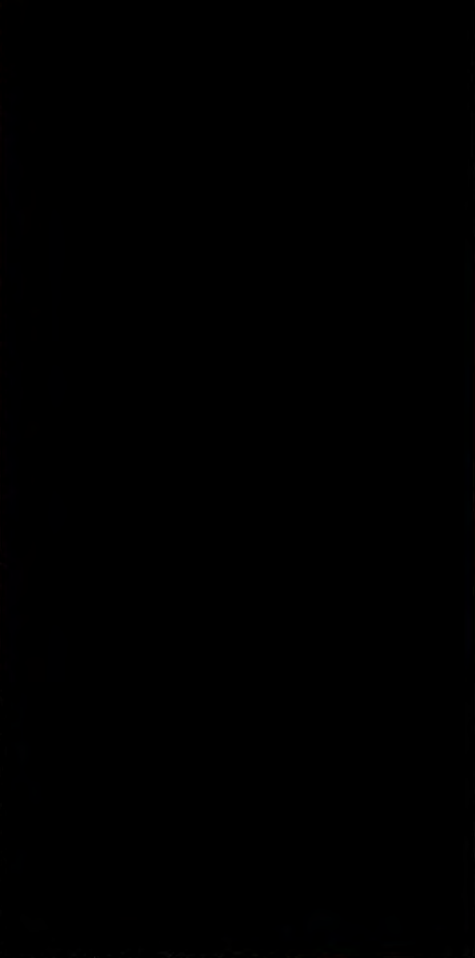
[IMG-1115.jpg](#) 3.4MB

[IMG-1119.jpg](#) 2.4MB

[IMG-1120.jpg](#) 2.8MB

[IMG-1121.jpg](#) 2.4MB

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