

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received MAR 02 2019		Repository ☐
				16-OCT-2019 MAR 02 2019		Reference No. 11268897
OWNER INFORMATION (Type or Print)						
Name				Daytime Telephone Number		Email Address
Address				Evening Telephone Number		
City		State	Zip Code			
BOULDER		CO				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year
3C6URVJG2HE				RAM	PROMASTER	2017
Date Purchased		Dealer's Name and Telephone Number		Engine:	Fuel Type:	
9/26/2017		Lichtsinn Motors (641) 494-7337		No: Cylinders	gasoline	
Original Owner		Dealer's City	State	Zip Code		
☒		Forest City	IA	50436	6	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
	☒ Cruise Control				30-NOV-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 030000 BRAKES (PWS), 110000 ELECTRICAL SYSTEM					Failure Mileage	Failure Speed
					5000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No			N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2017 RAM PROMASTER VAN. WHILE DRIVING DOWN A LARGE HILL, THE BRAKE LIGHT ILLUMINATED FOR NO APPARENT REASON. AN UNKNOWN DEALER AND THE MANUFACTURER WERE MADE AWARE OF THE FAILURE, BUT THERE WAS NO REMEDY. THE ONLY WAY TO TURN OFF THE LIGHT WAS BY TURNING OFF AND RESTARTING THE VEHICLE. THE VEHICLE WAS A CONVERTED 2017 RAM 355 CARGO VAN BY WINNEBAGO. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 5,000. and has continued to be a problem.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						