

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: complaint number 11266869
Date: Monday, December 30, 2019 11:51:07 AM

I also attached the photo to the complaint I filed online but the directions say to send photos to this email address. Attached is the photo of the defective engine metal part. You can see the metal tore off completely the three connections. The small piece that is sitting on the side used to be attached in the middle. It is the wheel gear that turns the engine. I thank my lucky stars this happened in my driveway. When it tore off, the engine stopped working completely. Had I been in traffic, I am sure it would have caused an accident. Thank you,

[REDACTED]

[REDACTED]
Customer Service Representative



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See REMA...

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See CLOTHES, B3