

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Questionnaire

U.S. Department of
Transportation

National Highway
Traffic Safety
Administration

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

FOR AGENCY USE ONLY

Date Received **AUG 21 2019**

Repository ☐

Reference No.

11266391-(8200)

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City **Hertford**

State **NC**

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

Make

Dodge

Model

RAM 150

Year

2004

Current Mileage

80000

Date Purchased

2014 13

Dealer's Name and Telephone Number

NO DEALER

Engine:

8

Fuel Type:

☒ Gas ☐ Diesel ☐ Hybrid ☐ Other

☐ Original Owner

Dealer's City

Hertford

State

NC

Zip Code

27944

No. Cylinders

Transmission Type

☐ Manual

☐ Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

☐ All-Wheel Drive

☐ Front-Wheel Drive

☒ Rear-Wheel Drive

☐ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Dash Board

Incident Date(s)

Recall

Failure Mileage

Failure Speed

0

Failure Location

☒ Driver

☒ Front

☐ Passenger

☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☐ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment

☐ Prior Repair

Failure Type:

☐ Blowout ☐ Blister

☐ Crack

☐ Torn

☐ Tread Separation

☐ Road Hazard

☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Dodge Pick up 150 RAM 1500

Date Manufactured

2004

Model Number and Name

Installed in Vehicle using the:

☐ Vehicle safety belt

☐ LATCH system*

*Vehicle info required

Seat Type

☐ Infant

☐ Booster

☐ Integrated

☐ Convertible

☒ Other

Failed Part. Describe Failure Below

☐ Base

☐ Harness/Buckle

☐ LATCH Connector

☐ Shell

☐ Handle

☐ Other

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

none yet

Number of Deaths

0

Police Report No.

GEICO

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

There has been a recall on Decarter? Airbags. I went to have it changed and the dash board broke apart like Peanut brittle. They said they could not replace the dash board that will kill someone, if the dash board fragments will be pushed thru passengers face, throat, and chest if nothing is done about this. It's a death trap, the cargo light also caught fire and damaged the headliner and it was on the internet, the pinning nut on rear end may come lose, the truck is really a lemon and the dealership service manager Tiffany just told the Chrysler Rep like 2 minutes ago and she stated

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

To the Crystler Rep that the truck had not been in dealership since March of 2018. And that was a lie, because I have had it there twice, and the last time was yesterday 6-19-18. Yesterday they gave me the Box # to call Crystler. They just earned themselves a Complaint with the BBB. And they lost me as a customer. I was in there with a letter from Hwy Safety. I know you are going to try and help me and I would like to say thank you, I will also post on internet to see if there are any lawyers available to go against these crooks.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
1200 NEW JERSEY AVE., SE.
WASHINGTON DC 20590

OFFICIAL BUSINESS
Penalty for Private Use \$300

21 JUN '18
PM 3 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-216
1200 New Jersey Avenue, SE.
Washington DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov