

This is a copy of your Report to the U.S. Consumer Product Safety Cc

Incident Details

Document Number: **119A0009A**

Report Number: 20191001-98ABF-2147377369

Report Submitted Date: 10/1/2019

Who You Are: Consumer

Incident Description:

I have hankook tires on my Ford Explorer. Bought it new with these. Less than 25,000 miles and they look to be tearing up all over. Hankook says there's no warranty on their tires. Technician says I need them changed right away or they will "blow out"

Incident Date: 10/1/2019

Incident Location: [REDACTED], Auburn, Indiana, [REDACTED], United States This is my home address

Product Details

Product Description:

Front 2 tires on 2017 Ford Explorer with less than 25,000 miles original have shredding marks and are deteriorated

Product Category: Sports and Recreation

Product Type: Other

Brand Name: Hankook

Manufacturer / Importer / Private Labeler Name: Hankook tires

Model Name or Number:

Serial Number:

Date

Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer:

Retailer State:

Additional Details

Purchase Date:

I still have the No

product in my possession.

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: They said they will not replace tires that were original to the vehicle

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Auburn, Indiana, [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report?

Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, Yes

information, and
belief.

OMB Control Number 3041-0146