



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

[REDACTED]
Beaumont, TX [REDACTED]

NEF-109 ela
Ref. No. 11265837

Dear [REDACTED]

Thank you for your letter about your model year (MY) 2014 Acura RLX vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your letter. I am pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You state that your MY 2014 Acura RLX was experiencing problems with the rear wheel steering which caused the vehicle to veer toward another lane. ODI is monitoring all available data concerning allegations of problems with the rear wheel steering in MY 2014 Acura RLX vehicles. While we continue to monitor this issue, no investigation has been opened nor determinations reached at this time.

We entered your VIN into our VIN Look-Up Tool, which searches for open recalls through a direct link to the manufacturer's database. There are no open recalls on your vehicle at this time (report enclosed). We recommend that you continue to work with Acura and your dealer to determine the cause of the driveability problems with your vehicle.

The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. You can also review vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recalls Results by VIN - Vehicle Identification Number

[Print](#)**VIN:** JH4KC1F94EC [REDACTED]**Year:** 2014 **Make:** Acura **Model:** RLX**Number of Open Recalls:** 0

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues section](#) and follow the instructions there.

Recall information for this manufacturer is only available going back to October 23, 2004. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here: JH4KC1F94EC [REDACTED]



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