

From: [REDACTED]
To: [REDACTED]
Subject: FW: Subject: Follow up to ODI Complaint: ---11257380-----
Date: Monday, December 2, 2019 9:15:36 AM

Forward to you

-----Original Message-----

From: [REDACTED]
Sent: Friday, November 29, 2019 6:17 PM
To: [REDACTED]
Subject: Re: Subject: Follow up to ODI Complaint: ----11257380-----

this is flawed.

my name is [REDACTED], number [REDACTED]. I am the wife of the contact. I was in the back seat attempting to pull the seat belt forward around me when the door was closing and closed on my hand. There was no sensor that opened the door and my fingers were pinched in the door when my husband immediately opened the door, as I was yelling in pain. My fingers were swollen for a few days, and they were sore for about a month. They seem ok but if I have any further pain or stiffness, I will see a doctor. Our concern was, if there was a child or pet, they could easily get their digits caught in the track while the door is closing if there is no safety sensor installed.

On Fri, Nov 29, 2019 at 6:50 AM [REDACTED]
<[REDACTED]> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov <<mailto:dataquality@dot.gov>> or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation