

Administrator, NHTSA

1200 New Jersey Ave., S.E.

Washington, D.C. 20590

September 10, 2019

CL-11257036-5202

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Dear sir or Ms.

On August 24, 2019 at 11:55 am I was driving my 2013 Toyota Avalon into my church parking lot when suddenly my engine accelerated. I immediately pushed on the brakes but it still didn't slow down, so I turned the steering wheel into the nearest parking space to avoid hitting anyone. I was pushing on the brakes as hard as I could but the car engine was still racing and I hit the curb and went over the sidewalk to end up hitting a brick retaining wall, finally stopping.

There was a pickup backed into the space to my right and because I had turned the wheels into the parking space it threw my car into the back bumper of the truck, damaging it.

My husband, daughter and I were seated belted in and the air bags deployed it prevented serious injuries. We all had minor cuts and bruises though.

I want to report this accident to your agency because I am sure this was either a computer error or a mechanical defect. I am aware that Toyota had a problem with this happening in the past and when I purchased my car new in 2013, I asked about the acceleration problems and they assured me that it had been remedied.

Luckily, I still had full coverage on my car because it is a total loss. My insurance company, Progressive, is supposed to be requesting Toyota to open an investigation of this event.

My contact information is; phone number [REDACTED] (land line) and my email is [REDACTED]

Sincerely,
[REDACTED]

TG
9.18.19
CD

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