

SEP 13 2019

CL-1125 7010-7154

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Lansdale, PA [REDACTED]

September 9, 2019

Re: 2012 Nissan Rogue
JN8AS5MV1C [REDACTED]
Purchase Date 02/07/2015

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

To Home It May Concern

I called the Nissan Dealership in Montgomeryville, PA when the Dashboard light kept flashing indicating an Airbag problem on the front passenger seat. I was aware of the Airbag recall. The dealer said the problem was not the Airbag but the sensor connected to the Airbag. The cost for the repair of the Airbag was \$2,013.00 (see attached bill). I don't quite understand why some if not all of the repair was not covered with the Airbag Recall. I have Car Shield Warrantee but they said they did not cover it either. Please inform me of any information you have on this matter or of Recalls you may have in the future. I can be reached at [REDACTED] or at the address above. Thank you in advance.

Sincerely,
[REDACTED]

EA
9.17.19
LD

22

INVOICE

Invoice #:

Tag #:



Montgomeryville Nissan



Route 309 at Stump Road Montgomeryville, PA 18936
(215) 661-1903
Fax (215) 661-1695

www.montgomeryvillenissan.com

LANSDALE PA

Home:

Bus:

Customer:

Cell:

Email: email

Service Advisor: 2129 JAY HEARN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLACK	12	NISSAN ROGUE	JN8AS5MV1C		110763	110763			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
07FEB15			17:00 01AUG19			CASHIER	22AUG19	16:18 01AUG19	15:32 22AUG19

OPTIONS: SOLD-9TK;15N0258XA DLR:3468 ENG:2.5 Liter

MONTGOMERYVILLE AUTO SALON DETAIL PACKAGES
FULL PLAYENUM PACKAGE
INCLUDES:
- Exterior wash (including spray wash application)
- Vacuum carpets & seats
- Shampoo interior
- Wash windows & mirrors
- Buff & wax paint
- Clean engine & trunk
- Dress rubber, vinyl & leather surfaces

OTHER SERVICES OFFERED:
- Bumper repair
- Spot Buffing
- Windshield chip repair
- Scratch removal
- Touch-up

FREE LOANER CAR (or) COMPLIMENTARY OIL CHANGE
Must present coupon when order is written. Not valid with any other offer. Plus tax & shop supplies. Valid only at Montgomeryville Nissan. Prior sales excluded. Expires: 12/30/19

Schedule an appointment for any weeknight or Saturday and receive an additional **5% OFF** any Montgomeryville Nissan Advertdised special! (maximum discount \$100.00)

WE OFFER:
- Complete auto salon detail packages
- Complimentary car wash
- Enterprise loaner cars available (where applicable)
- Complimentary shuttle service
- Wireless internet while you wait!

Must present coupon when order is written. Not valid with any other offer. Plus tax & shop supplies. Valid only at Montgomeryville Nissan. Prior sales excluded. Expires: 12/30/19

COMPLIMENTARY MULTI-POINT INSPECTION OF ALL SAFETY AND MAINTENANCE ITEMS

Valid only at Montgomeryville Nissan. Prior sales excluded. Expires: 12/30/19

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	MPI						
MPI MPI - PERFORM COMPLIMENTARY							
GT TIRE TREAD IS IN GOOD CONDITION, GREATER THAN 6/32" OF TREAD							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

B	CUSTOMER STATES AIRBAG LIGHT IS ON DASH						
NC SEE LINE E							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C	CW - WOULD YOU LIKE A COMPLIMENTARY CAR WASH? YES NO? (WEATHER PERMITTING)						
CW CW - WOULD YOU LIKE A COMPLIMENTARY CAR WASH? YES NO? (WEATHER PERMITTING)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D	HOME CELL						
NC HOME CELL							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E	** air bag light flashing						
CAUSE: trouble cpde B1018 for occupant sensor in passenger front seat							
NC REPLACE PASS SIDE SEAT BOTTOM							
PARTS:	1703.22	LABOR:	150.00	OTHER:	0.00	TOTAL LINE E:	1853.22

F	** buzzing noise on acceleration						

Service Department Hours
Monday to Thursday 7:30am - 7:00pm
Friday 7:30am - 5:00pm
Saturday 8:00am - 4:00pm

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X _____
CUSTOMER SIGNATURE

LABOR AMOUNT	
PARTS AMOUNT	
GAS OIL LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

APPOINTMENTS: 855-336-1481

Customer Copy

Page 1 of 2

THANK YOU!

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL



PHILADELPHIA
10 SEP 2019
90 0000 9474 7807

Department of Transportation

To: W41-306

Location Code: DOT

Cost Center: 4 West

Mail Point: NEC, NOA, NIA

External Carrier: PRIORITY

Sender:

Manufacturer:

Purchase Order:

DOT

9/13/2019 12:12:18 PM



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National Highway Traffic
Safety Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

20590-

