

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 19-SEP-2019</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 11256746</p>		
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>		
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City ATHENS</p>	<p>State GA</p>	<p>Zip Code [REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SN1DR2MN9HC6 [REDACTED]</p>		<p>Make NISSAN</p>	<p>Model PATHFINDER</p>	<p>Model Year 2017</p>	
<p>Date Purchased 4-24-18</p>	<p>Dealer's Name and Telephone Number Nissan of Athens 706-549-6600</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type: gas</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City Athens</p>	<p>State GA</p>	<p>Zip Code 30606</p>		
<p>Transmission Type N/A</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 14-SEP-2019</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 100000 POWER TRAIN</p>			<p>Failure Mileage 70381</p>	<p>Failure Speed 55</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>				
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2017 NISSAN PATHFINDER. WHILE DRIVING 55 MPH, THE VEHICLE BEGAN TO STALL WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO NISSAN OF ATHENS (4735 ATLANTA HWY, BLDG. C, ATHENS, GA 30606, 706-410-1914) WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS COVERED UNDER WARRANTY AND THE CONTACT HAD TO PAY A \$50 DEDUCTIBLE FOR THE REPAIR. THE CONTACT STATED THAT THE FAILURE CONTINUED TO OCCUR INTERMITTENTLY WITHOUT WARNING AFTER THE REPAIR. THE CONTACT RETURNED THE VEHICLE TO THE DEALER, BUT THEY WERE UNABLE TO FIND A FAILURE WITH THE VEHICLE. THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 70,381.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

When I take off sometimes it slows down when I am pulling off which is very dangerous

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

12/10/19 hearing w/son house started in the road
4 way lane car stopped would not pull & almost got
hit, had to put it in reverse lucky no one was behind
me. 12/18-19 at walmart stopped for people
to cross. and started to go car wouldnt go forward
had to wait the it went slowly but was very
loud like transmission. sometimes it loose speed
while I am driving it slows down no matter how hard I
am mashing the gas pedal also it's a recall on ABS for
some 2017

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-8382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL	55581	TAG NO. 284	INVOICE DATE 09/05/19	INVOICE NO. [REDACTED]
[REDACTED] ATHENS, GA [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 69,844	COLOR BLACK/	STOCK NO. [REDACTED]
	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F T E NO.	P. O. NO.		R. O. DATE 09/04/19	
RESIDENC. PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			

MO: 6988:

JOB# 1 CHARGES							
LABOR							
J# 1	SSNIZEINSP	EXPRESS INSPECTION	TECH(S):718		0.00		
EXPRESS MULTI-POINT INSPECTION > Labor \$ 0.00 / Parts \$ 0.00 / Total \$ 0.00 / TU 0.00 < PERFORM WORLD CLASS MULTI-POINT INSPECTION PERFORM WORLD CLASS MULTI-POINT INSPECTION							
MISC							
----	CODE	-----DESCRIPTION-----	-----CONTROL NO-----				
	P10	PARTS 10% DISCOUNT			-10.00		
					TOTAL - MISC	-10.00	
JOB# 1 TOTALS							
					MISC	-10.00	
					JOB# 1 JOURNAL PREFIX NICS	JOB# 1 TOTAL	-10.00
JOB# 2 CHARGES							
LABOR							
J# 2	3ONIZ	* AUTO TRANSMISSION	TECH(S):718		INTERNAL		
CUSTOMER STATES THAT VEHICLE HESITATES TO EXCEL COULD NOT DUPLICATE							
JOB# 2 TOTALS							
					JOB# 2 JOURNAL PREFIX NICS	JOB# 2 TOTAL	0.00
JOB# 3 CHARGES							
LABOR							
J# 3	5SNIZEBAT	EXPREE BATTERY RPL	TECH(S):718		20.00		
CUSTOMER STATES, PERFORM NISSAN EXPRESS BATTERY REPLACEMENT SERVICE EXPRESS SERVICE DUE INSTALLED NISSAN O.E REPLACE BATTERY BATTERY HAS A 84 MONTH WARRANTY FROM INSTALLATION DATE. FIRST 24 MONTH IS A FREE REPLACEMENT. AFTER 24 MONTHS, PRO RATE BEGINS. CAR AND BATTERY MUST BE PRESENT TO WARRANTY BATTERY							
PARTS							
----	QTY	-----FP-NUMBER-----	-----DESCRIPTION-----	-----UNIT PRICE-----			
	1	999M1-ND35C	GROUP 35 HC BATT	134.99	134.99		
	-1	999M1-ND35C	CORE RETURN	15.00	-15.00		
					TOTAL - PARTS	119.99	
JOB# 3 TOTALS							
					LABOR	20.00	
					PARTS	119.99	
					JOB# 3 JOURNAL PREFIX NICS	JOB# 3 TOTAL	139.99
MISC							
JOB # A	SS	SHOP SUPPLIES			2.40		
					TOTAL - MISC	2.40	

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

The Reynolds and Reynolds Company ER414111VE CC714664 Q (08/13)

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL 55581	TAG NO. 284	INVOICE DATE 09/05/19	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 69,844	COLOR BLACK/
ATHENS, GA [REDACTED]	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD		DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
[REDACTED]	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 09/04/19	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO: 6988E

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$38.64 (+TAX)

TOTALS-----

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMEX [] OTHER [] CHARGE *

TOTAL LABOR.... 20.00
TOTAL PARTS.... 119.99
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 2.40
TOTAL MISC DISC -10.00
TOTAL TAX..... 9.00

TOTAL INVOICE \$ 141.39

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

THANK YOU FOR CHOOSING NISSAN OF ATHENS FOR ALL OF YOUR PARTS AND SERVICE NEEDS. HERE AT NISSAN OF ATHENS WE VALUE YOUR TIME AND WE WANT EVERY SERVICE VISIT TO BE A "TRULY EXCEPTIONAL" VISIT! IF FOR ANY REASON YOU ARE NOT 100% SATISFIED, PLEASE CONTACT OUR SERVICE DIRECTOR JERRY BOOKER AT 706-549-6600 OR EMAIL @ JBOOKER@NISSANOFATHENS.COM

LIKE US ON OUR FACEBOOK PAGE @ FACEBOOK.COM/NISSANOFATHENS
MAKE YOUR NEXT SERVICE APPOINTMENT @ WWW.NISSANOFATHENS.COM

CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR KELLY RICHARDSON	TAG NO. 898 412	INVOICE DATE 09/13/19	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 69,960	COLOR BLACK/
ATHENS, GA [REDACTED]	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD		DELIVERY DATE 04/24/18	STOCK NO. [REDACTED]
[REDACTED]	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]		DELIVERY MILES 29,872	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	R.O. DATE 09/06/19
RESIDENC. PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO: 6996

JOB# 1 CHARGES

LABOR
J# 1 30ISZ01 * AUTO TRANS CONCERN TECH(S):990 WARRANTY

CUSTOMER STATES THE VEHICLE IS HAS A NOISE WHEN ACCELERATING , CHECK AND ADVISE
 FOUND NOISY TRANS WHEN ACCELERTING, NOISE ON 1-10 SCALE
 9, VEHICLE HAS A HESITATION, NO CODES
 VERIFIED NOISE USING CHASE FARS
 RENTAL VIN 5N1DR2MNXXC [REDACTED] MI OUT 6801 7256 9.6 9.12
 SECURITY PLUS 140.00 RENTAL REMAINDER GOODWILL
 REPLACED FAULTY TRANS, TEST DROVE 5 MILES
 NO OTHER PROBLEMS FOUND AT THIS TIME
 VCAN # N0910194071745

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	3102M-3WX4CRE	REMAN TRANSAXLE		WARRANTY
	8	999MP-CVONS3	NS-3 CVT FLUID		WARRANTY
	1	999MP-AM006P	TRANSMISSION CO		WARRANTY
	1	31084-3Z000	SEAL-O RING		WARRANTY
	3	01223-N0021	NUT		WARRANTY
	2	20691-51E0A	GASKET-EXHAUST		WARRANTY
	5	01125-N0111	BOLT		WARRANTY
	1	20692-JF00A	GASKET-EXHAUST		WARRANTY
	1	49745-01E00	O RING		WARRANTY
	1	999MP-EPSFOOP	ELECTRIC POWER		WARRANTY
	1	999MP-L25500P	NISSAN LONG LIF		WARRANTY
	-1	3102M-3WX4CRE	CORE RETURN		WARRANTY
				TOTAL - PARTS	0.00

SUBLET	PO#	VEND	INV#	INV. DATE	DESCRIPTION	
	[REDACTED]			09/13/19	NIS-10562 2:24	WARRANTY
				09/13/19	RENTAL AMOUNT OVER DCAL	INTERNAL
					TOTAL - SUBLET	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
	DED	NISSAN WARRANTY DEDUCTABLE	143331	50.00
			TOTAL - MISC	50.00

JOB# 1 TOTALS MISC 50.00

JOB# 2 CHARGES JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 50.00

LABOR
J# 2 55NIZEINSP EXPRESS INSPECTION TECH(S):990 0.00
 EXPRESS MULTI-POINT INSPECTION > Labor \$ 0.00 / Parts \$ 0.00
 / Total \$ 0.00 / TU 0.00 <
 PERFORM WORLD CLASS MULTI-POINT INSPECTION
 PERFORM WORLD CLASS MULTI-POINT INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	2	JACKET	RUBBER	5.99	11.98



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR KELLY RICHARDSON	898	TAG NO. 412	INVOICE DATE 09/13/19	INVOICE NO. [REDACTED]
[REDACTED] ATHENS, GA [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 69,960	COLOR BLACK/	STOCK NO. [REDACTED]
	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		R. O. DATE 09/06/19	

MO: 69961

TOTAL - PARTS		11.98
JOB# 2 TOTALS-----		
	PARTS	11.98
JOB# 3 CHARGES-----	JOB# 2 JOURNAL PREFIX NICS	JOB# 2 TOTAL 11.98
LABOR-----		
J# 3 9ONIZCAR	FREE WASH/VAC CAR	TECH(\$):990
COMPLIMENTARY CAR WASH > Labor \$ 0.00 / Parts \$ 0.00 / Total \$ 0.00 / TU 0.00 <		0.00
JOB# 3 TOTALS-----		
	JOB# 3 JOURNAL PREFIX NICS	JOB# 3 TOTAL 0.00

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 COMMENTS-----
 VCAN # N091019407174S

TOTALS-----		

* [] CASH [] CHECK CK NO. [] *	TOTAL LABOR....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL PARTS....	11.98
* [] AMEX [] OTHER [] CHARGE *	TOTAL SUBLET...	0.00
*****	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	50.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.96
	TOTAL INVOICE \$	62.94

THANK YOU FOR CHOOSING NISSAN OF ATHENS FOR ALL OF YOUR PARTS AND SERVICE NEEDS. HERE AT NISSAN OF ATHENS WE VALUE YOUR TIME AND WE WANT EVERY SERVICE VISIT TO BE A "TRULY EXCEPTIONAL" VISIT! IF FOR ANY REASON YOU ARE NOT 100% SATISFIED, PLEASE CONTACT OUR SERVICE DIRECTOR JERRY BOOKER AT 706-549-6600 OR EMAIL @ JBOOKER@NISSANOFATHENS.COM

LIKE US ON OUR FACEBOOK PAGE @ FACEBOOK.COM/NISSANOFATHENS
 MAKE YOUR NEXT SERVICE APPOINTMENT @ WWW.NISSANOFATHENS.COM

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

The Reynolds and Reynolds Company, ERANTHIVE CC714664-Q (08/13)



CELL: [REDACTED]

CUSTOMER NO	ADVISOR HEATHER HARRELL	55581	TAG NO. 554H	INVOICE DATE 10/16/19	INVOICE NO
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 72,717	COLOR BLACK/	STOCK NO
ATHENS, GA	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
[REDACTED]	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO	P.O. NO.	R.O. DATE 10/16/19	REPRINT# 1	
RESIDENTIAL PHONE	BUSINESS PHONE	COMMENTS			
[REDACTED]	[REDACTED]	MO: 7271			

JOB# 1 CHARGES

LABOR

J# 1 00NIZEAF REPLACE AIR FILTER TECH(S):35739 0.00
 ENGINE AIR FILTER REPLACE > Labor \$ 0.00 / Parts \$ 22.50 / T
 otal \$ 22.50 / TU 0.00 <
 Air Filter, r&r VALUE 17/19

PARTS

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
1	AF54M-0Z00JNW	AIR FILTER-VALU	22.50	22.50
			TOTAL - PARTS	22.50

MISC

CODE	DESCRIPTION	CONTROL NO		
P10	PARTS 10% DISCOUNT		-6.00	
S10	LABOR 10% DISCOUNT		-6.00	
			TOTAL - MISC	-12.00

JOB# 1 TOTALS

PARTS	22.50
MISC	-12.00
JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL	10.50

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

JOB# 2 CHARGES

LABOR

J# 2 55NIZELOFR OIL CHNG AND ROTATE TECH(S):35739 8.00
 BASIC PACKAGE -- REPLACE ENGINE OIL & FILTER CONVENTIONAL OI
 L (UP TO 5 QUARTS) -- ROTATE TIRES -- COMPLIMENTARY CAR WASH
 > Labor \$ 23.32 / Parts \$ 15.32 / Total \$ 38.64 / TU 0.50 <
 SERVICE DUE BY MILEAGER/TIME
 PERFORM OIL AND FILTER CHANGE AND ROTATE TIRES (UNLESS
 VEHICLE HAS DIRECTIONAL TIRES/OFFSET SIZES)

PARTS

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
1	PK3750-65		15.32	15.32
1	15208-65FOE	OIL FILTER	****	****
1	11026-JA00A	WASHER DRAIN	****	****
5	999BK-05W30CX	MOBIL SPECIAL X	****	****
			5W30 SN+ MOBIL	
			TOTAL - PARTS	15.32

JOB# 2 TOTALS

LABOR	8.00
PARTS	15.32
JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL	23.32

JOB# 3 CHARGES

LABOR

J# 3 55NIZEINSP EXPRESS INSPECTION TECH(S):35739 0.00
 EXPRESS MULTI-POINT INSPECTION > Labor \$ 0.00 / Parts \$ 0.00
 / Total \$ 0.00 / TU 0.00 <
 PERFORM WORLD CLASS MULTI-POINT INSPECTION
 PERFORM WORLD CLASS MULTI-POINT INSPECTION

The Reynolds and Reynolds Company ERIANTIME C2714864 Q (08/13)

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL	55581	TAG NO. 554H	INVOICE DATE 10/16/19	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 72,717	COLOR BLACK/	STOCK NO. [REDACTED]
ATHENS, GA [REDACTED]	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
[REDACTED]	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 10/16/19	REPRINT# 1	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			
					MO: 72717

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX	NICS	JOB# 3 TOTAL	0.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----			
JOB # A	SS	SHOP SUPPLIES	1.00
		TOTAL - MISC	1.00

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$61.14 (+TAX)

TOTALS-----

*****	TOTAL LABOR....	8.00
* [] CASH [] CHECK CK NO. []	TOTAL PARTS....	37.82
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL SUBLET...	0.00
* [] AMEX [] OTHER [] CHARGE *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	1.00
	TOTAL MISC DISC	-12.00
	TOTAL TAX.....	2.62
	TOTAL INVOICE \$	37.44

THANK YOU FOR CHOOSING NISSAN OF ATHENS FOR ALL OF YOUR PARTS AND SERVICE NEEDS. HERE AT NISSAN OF ATHENS WE VALUE YOUR TIME AND WE WANT EVERY SERVICE VISIT TO BE A "TRULY EXCEPTIONAL" VISIT! IF FOR ANY REASON YOU ARE NOT 100% SATISFIED, PLEASE CONTACT OUR SERVICE DIRECTOR JERRY BOOKER AT 706-549-6600 OR EMAIL @ JBOOKER@NISSANOFATHENS.COM

LIKE US ON OUR FACEBOOK PAGE @ FACEBOOK.COM/NISSANOFATHENS MAKE YOUR NEXT SERVICE APPOINTMENT @ WWW.NISSANOFATHENS.COM

CUSTOMER SIGNATURE _____

The Reynolds and Reynolds Company, EPA/MSR# C0714604 Q, (08/13)

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL	55581	TAG NO. 499	INVOICE DATE 11/01/19	INVOICE P. NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 73,174	COLOR BLACK/	STOCK NO. [REDACTED]
ATHENS, GA [REDACTED]	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
[REDACTED]	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 11/01/19		
MO: 73174					

JOB# 1 CHARGES-----
 LABOR-----
 J# 1 01NIZTELLUS CUSTOMER STATES TECH(S):27197 WARRANTY
 CUSTOMER STATES THAT VEHICLE WOULD NOT EXCEL WILL GOING IN R
 EVERSE > Labor \$ 119.00 / Parts \$ 0.00 / Total \$ 119.00 / TU
 1.00 <
 DROVE THE VEHICLE IN D AND IN R. ACCERLARATION IS NORMAL
 NO DTC STORED.
 COULD NOT DUPLICATE CUSTOMER CONCERN

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JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 0.00
 JOB# 2 CHARGES-----

LABOR-----
 J# 2 55NIZEINSP EXPRESS INSPECTION TECH(S):27197 0.00
 EXPRESS MULTI-POINT INSPECTION > Labor \$ 0.00 / Parts \$ 0.00
 / Total \$ 0.00 / TU 0.00 <
 PERFORM WORLD CLASS MULTI-POINT INSPECTION
 PERFORM WORLD CLASS MULTI-POINT INSPECTION

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$157.64 (+TAX)

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMEX [] OTHER [] CHARGE *

 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR CHOOSING NISSAN OF ATHENS FOR ALL OF YOUR PARTS AND SERVICE NEEDS. HERE AT NISSAN OF ATHENS WE VALUE YOUR TIME AND WE WANT EVERY SERVICE VISIT TO BE A "TRULY EXCEPTIONAL" VISIT! IF FOR ANY REASON YOU ARE NOT 100% SATISFIED, PLEASE CONTACT OUR SERVICE DIRECTOR JERRY BOOKER AT 706-549-6600 OR EMAIL @ JBOOKER@NISSANOFATHENS.COM

LIKE US ON OUR FACEBOOK PAGE @ FACEBOOK.COM/NISSANOFATHENS
 MAKE YOUR NEXT SERVICE APPOINTMENT @ WWW.NISSANOFATHENS.COM

CUSTOMER SIGNATURE _____

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL	55581	TAG NO. 564	INVOICE DATE 10/23/19	INVOICE NO. [REDACTED]
[REDACTED] ATHENS, GA [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 72,898	COLOR BLACK/	STOCK NO. [REDACTED]
	YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872
	VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
REPAIRER BUSINESS [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		R.O. DATE 10/19/19	
					MO: 72891

JOB# 1 CHARGES

LABOR-----

J# 1 55NIZEINSP EXPRESS INSPECTION TECH(S):990 0.00
 EXPRESS MULTI-POINT INSPECTION > Labor \$ 0.00 / Parts \$ 0.00
 / Total \$ 0.00 / TU 0.00 <
 PERFORM WORLD CLASS MULTI-POINT INSPECTION
 PERFORM WORLD CLASS MULTI-POINT INSPECTION

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 [REDACTED] 10/23/19 NIS-10753 3:49

TOTAL - SUBLET WARRANTY 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 DED NISSAN WARRANTY DEDUCTABLE 146189 50.00

TOTAL - MISC 50.00

JOB# 1 TOTALS-----
 MISC 50.00

JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 50.00

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JOB# 2 CHARGES

LABOR-----

J# 2 10NIZ CHECK ENG LIGHT ON TECH(S):990 WARRANTY
 CUSTOMER STATES VEHICLE WAS ROUGH IDLING AND DIDNT WANT TO EXCELERATE WHITE SMOKE CAME OUT OF TAILPIPE AND CHECK ENGINE LIGHT APPEARED
 FOUND CODES P0150/ P0302
 #2 CYLINDER WAS FILLING UP WITH FUEL
 FOUND #2 INJECTOR FAULTY BLEEDING DOWN
 REPLACED FAULTY #2 FUEL INJECTOR, TEST DROVE OK
 NO OTHER PROBLEMS FOUND AT THIS TIME

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 16600-6KA0A INJECTOR ASSY-F WARRANTY
 6 16612-1LA1A HOLDER-INJECTOR WARRANTY
 1 17520-6KA0D TUBE ASSY FUEL WARRANTY
 6 16618-5CA0A SEAL O-RING WARRANTY
 1 14032-4RA0A GASKET-INTAKE AD WARRANTY
 2 14035-6KA0B GASKET-INTAKE MA WARRANTY

TOTAL - PARTS 0.00

G.O.G. & SUPPLIES-----
 FREIGHT (PARTS)

TOTAL - GOG WARRANTY 0.00

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$38.64 (+TAX)

PAID
 OCT 23 2019
 By _____

The Reynolds and Reynolds Company, ERMINTHIVE C2714664 Q (08/13)



CELL: [REDACTED]

CUSTOMER NO [REDACTED]	ADVISOR HEATHER HARRELL	55581	TAG NO. 564	INVOICE DATE 10/23/19	INVOICE NO. [REDACTED]
LABOR RATE	LICENSE NO.	MILEAGE 72,898	COLOR BLACK/	STOCK NO. [REDACTED]	
YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD			DELIVERY DATE 04/24/18	DELIVERY MILES 29,872	
VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C			SELLING DEALER NO.	PRODUCTION DATE	
F.T.E. NO.		P.O. NO.	R.O. DATE 10/19/19		
RESIDENC. PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			

MO: 72898

TOTALS -----

* [] CASH	[] CHECK	CK NO. []	*
* [] VISA	[] MASTERCARD	[] DISCOVER	*
* [] AMEX	[] OTHER	[] CHARGE	*

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	50.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 50.00

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CUSTOMER SIGNATURE _____

NISSAN of ATHENS

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR HEATHER HARRELL	TAG NO 55581 369	INVOICE DATE 11/09/19	INVOICE NO. [REDACTED]
LABOR RATE	LICENSE NO	MILEAGE 73,382	COLOR BLACK/	STOCK NO. [REDACTED]
YEAR / MAKE / MODEL 17/NISSAN/PATHFINDER/4DR SV FWD	DELIVERY DATE 04/24/18	DELIVERY MILES 29,872	[REDACTED]	
VEHICLE I.D. NO. 5 N 1 D R 2 M N 9 H C [REDACTED]	SELLING DEALER NO.	PRODUCTION DATE	[REDACTED]	
F T E NO	P O NO	R O DATE 11/06/19	REPRINT# 1	
RESIDENC. PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	MO: 73443	

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. [] *	TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL SUBLET...	0.00
* [] AMEX [] OTHER [] CHARGE *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

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CUSTOMER SIGNATURE