

OCTOBER 3, 2019

CASE No. 11256581

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Wilmington, DE

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OCT 08 2019

CL-11256581-7714

DEAR CASE MANAGER

WE WANT TO REPORT AN ACCIDENT WITH

OUR 2011 TOYOTA AVALON LIMITED; IT SUDDENLY, SPONTANEOUSLY, UNINTENDED  
RAPID ACCELERATION CAUSED AN UNPREVENTABLE ACCIDENT.

I, [REDACTED] WAS PULLING INTO A STREET CLEAR

PARKING WHEN THE CAR JUST WENT OUT OF CONTROL.

RAPID INCREASE OF SPEED. — THIS ACCIDENT TOTALLED OUR CAR,

ALSO AIR BAGS DID NOT DEPLOY; — FRONT END CRUMPLED UP TO THE ENGINE.

REPORT BY PHONE WAS MADE TO:

TOYOTA AUTO ACCIDENT INVESTIGATION TEAM

CASE No. [REDACTED]

CASE MANAGER: KIMBERLY JONES

PHONE (586) 578-7366

INVESTIGATION IS BE DONE NOW, (AS OF SEPT 30, 2019)

REPORT WAS ALSO MADE TO: N.H.T.S.B.

(BY PHONE)

CASE No. 11256581

PHONE (888) 327-4236

REP: LISA

THIS WAS A:

B

FOLLOW UP: WITH THIS CORRESPONDENCE

NM  
10/19/19  
AS

To: N.H.T.S.B

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CONDITIONS AT TIME OF ACCIDENT \* DESCRIPTION:

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TIME / DATE: 10<sup>00</sup>AM SEPTEMBER 17, 2019 -

ROAD CONDITIONS: WELL PAVED, NO OBSTRUCTIONS, SUNNY, DRY PAVEMENT  
WITH ON STREET PARKING IN A RESIDENTIAL AREA.

DESCRIPTION: I WAS PULLING INTO A PARKING SPACE BEHIND AN UNOCCUPIED  
SUV PARKED - ACCELERATOR SPONTANEOUSLY ACCELERATED ON ITS OWN  
NO TIME TO REACT. - OUR VEHICLE STRUCK THE PARKED SUV FROM THE REAR  
AND CAUSED THE DAMAGE TO OUR PRISTINE CAR TO BE TOTALLED LOSS.

I FEEL TOYOTA CORPORATION IS RESPONSIBLE AND FINANCIAL  
DAMAGES SHOULD BE AWARDED. THANK GOD NO ONE WAS INJURED

PLEASE NOTE: AIR BAGS DID NOT DEPLOY EVEN THOUGH THE  
WHOLE FRONT END WAS CRUMPLED UP TO AND INCLUDING THE ENGINE.

DRIVERS FLOOR MAT WAS IN PLACE AND NO OBSTRUCTION  
DEALER MAINTAINED VEHICLE TWICE A YEAR - EVERY YEAR WE OWNED

GARAGE KEPT NO RUST OR CORROSION - PRISTINE-LIKE NEW.

TO: N.H.T.S.B.

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ADDITIONAL INFORMATION

Wilmington, DE

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REPAIR COLLISION SHOP: ELLMORES AUTO BODY

4921 GOVERNOR PRINTZ BLVD

WILMINGTON, DE. 19809

MANAGER: ANDRE JOSEL PHONE (302) 762-2301

ANDRE HAS DETAILED PICTURES OF DAMAGE AS WELL AS

STATE FARM. ANDRE'S DETERMINATION THAT OUR CAR HAD TO BE

MOVING AT A SPEED EXCESS OF 25 MPH. — ON IMPACT TO CAUSE THIS

MUCH DAMAGE, — PLEASE INVESTIGATE.

DETERMINED: TOTAL LOSS

OUR INSURANCE CARD, VIN No., VEHICLE DESCRIPTION:

OWNERS

STATE FARM INSURANCE No.

CAR: 2011 AVALON LIMITED GRAY

VIN. No. 4T1BK3DB9B0

VEHICLE DECLARED A TOTAL LOSS ON SEPT. 23, 2017

BY STATE FARM INSURANCE — MILEAGE 39309.

ADDITIONAL INFORMATION

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MAINTENANCE RECORDS AVAILABLE FROM:

MAIN LINE TOYOTA  
1050 BALTIMORE PIKE  
GLENN MILLS, PA. 19342  
PHONE (484)-467-0842

PLEASE TRY TO DETERMINE THE CAUSE OF THIS  
PROBLEM ~~→~~ HAVING A VEHICLE OF CONTROL WHAT DO YOU  
DO? I DID NOT HAVE ANY TIME TO REACT, AS  
EVERYTHING HAPPENDED SO RAPIDLY.

WERE THANKFULL [REDACTED] WAS NOT INJURED

R.S.V.P.

RESPECTIVELY SUBMITTED,

THANK YOU FOR YOUR CONSIDERATION,

YOURS TRULY, [REDACTED]



Wilmington, DE



1000



20590

FCM LETTER  
WILMINGTON, DE  
19803  
OCT 02, 19  
AMOUNT

**\$0.55**

R2304H107648-12

NATIONAL HIGHWAY TRANSPORTATION SAFETY BOARD  
1200 NEW JERSEY AVE. S.E.  
WEST BUILDING  
WASHINGTON, DC. 20590  
ATTN: CASE MANAGER

CASE No 11256581

