



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue, SE  
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 17, 2020

[REDACTED]  
Wilmington, NC [REDACTED]

NEF-109 nlm  
Ref. No. 11254914

Dear [REDACTED]

Thank you for your letter concerning your model year (MY) 2016 Jeep Wrangler. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence. I am pleased to respond.

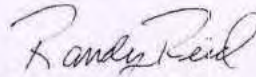
We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We entered your vehicle identification number (VIN) in our VIN Look-Up Tool, and it appears there are no open recalls on your vehicle (report enclosed). In any event, we understand your frustration and appreciate your diligence in this matter. The information you provided will be considered with future reports to identify any safety defect trends that may require our attention. An explanation of NHTSA's investigation and recall process is on our website at [www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls\\_808795.pdf](http://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf). We suggest that you check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool (<https://www.nhtsa.gov/recalls>).

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or

performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure

Email

Recalls Results by VIN - Vehicle Identification Number

Print

VIN: 1C4AJWBG8G [redacted]  
Year: 2016 Make: JEEP Model: WRANGLER SAHARA 4X4  
Number of Open Recalls: 0

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues & Recalls](#) section and follow the instructions there.

Recall information for this manufacturer is only available going back to January 01, 1990. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here: 1C4AJWBG8G [redacted]

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