

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint ----- 11254475-----
Date: Monday, November 18, 2019 9:29:09 AM

Update to questionnaire

From: [REDACTED]
Sent: Friday, November 15, 2019 10:18 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: FW: Follow up to ODI Complaint ----- 11254475-----

Here are my corrections to the report made/filed.

Date Purchased: 08/15/2019

Dealer Name/Phone Number: Scott's Recreation/207.224.8444

Vehicle Model: 2375

Model Year: 2020

Failed Component: Norcold Refrigerator

TL* THE CONTACT OWNS A 2020 (NA) LANCE CAMPER ☆**1-2285 (2375) TRAVEL TRAILER. WHILE THE TRAILER WAS BEING TOWED, THE SYSTEM SWITCHED FROM ELECTRIC TO PROPANE OPERATION ☆**2- (When trailer was disconnected from campground electric, refrigerator, which was set to electric/gas mode, should have automatically switched from electric to propane. When it did, it caught on fire.) AND THE CONTACT NOTICED AN ODOR OF BURNING PLASTIC. APPROXIMATELY FIVE HOURS LATER, THE CONTACT NOTICED A FIRE BEHIND THE REFRIGERATOR. THE CONTACT'S SPOUSE EXTINGUISHED THE FIRE. A FIRE REPORT WAS NOT FILED. THERE WERE NO INJURIES. SCOTT'S RECREATION (LOCATED AT 2239 AUBURN RD, TURNER, ME 04282, (207) 2248444) WAS CONTACTED AND ARRANGEMENTS WERE MADE TO HAVE THE REFRIGERATOR REPLACED. THE OTHER DAMAGES WERE ALSO REPAIRED. THE MANUFACTURER WAS INFORMED OF THE FAILURE.

[REDACTED]