



POLARIS®

Incident Detail Form

The Polaris Team is looking for your assistance in the investigation of a recent incident potentially involving a safety concern. Please complete the questions below with as much detail and information as you may recall. If you have any photos/videos/etc. of the vehicle before the incident or during a recent ride, please provide them as they may be helpful to the investigation. All the information provided will help the Polaris Team investigate what may have caused or contributed to the incident.

Current Owner

First Name: [REDACTED]	Last Name: [REDACTED]
Address: [REDACTED]	
State: Alabama	Zip Code: [REDACTED] Country: USA
Phone Number: ([REDACTED] - [REDACTED])	
Email: [REDACTED]	

Incident Details

Mileage at time of incident: 12,000 ☐ MI ☐ KM	Hours at time of incident:
Date of Incident: [REDACTED] / [REDACTED] / [REDACTED]	Time of Incident: 0800 ☐ AM ☐ PM
Location of incident: [REDACTED]	
How many occupants were in the vehicle at the time of the incident? One	
What was your relative speed at the time of the incident? 70 ☒ MPH ☐ KMH	

- 1.) In your own words, please provide a detailed statement that describes the incident prior to, during and after the incident:

Heading east bound on [REDACTED] at <= 70 MPH in cruise control in the right lane when all of a sudden a grinding sound and vibration happened (like hitting rumble strips but a higher frequency) , duration was about a second. Nothing on the dash board was lit so I assumed it was a road condition. Several miles later it occurred again, this time happening twice in rapid succession and the next thing I remember was seeing a cement wall coming almost directly at me. I turned right but slammed into the highway divider and came to rest on the right shoulder. My trajectory was from the slow lane across the the highway, impacting the barrier, traveling across both lanes and coming to rest on the right shoulder.

The front left spindle with the brake rotor are frozen as witnessed by both the driver and insurance adjuster. It seems the bearing failed and welded the front left wheel in a locked position, explaining the rapid rotation I experience. Before the trip I checked all tire pressure, oil level, and a normal PTI. I have a class A CDL so doing a pretrip inspection is a normal practice for me. Do this on all my vehicles.

2.) Were there any injuries? Was any medical treatment required?

Bused left rib cage and a sore neck (had a full face helmet on)

3.) What were the trail and surface conditions (groomed trail, maintained road, mud, sand, rocky, forest, hills, field, etc.) at the time of the incident and over the course of the ride?

Interstate highway, this section was stright, not curved.

4.) What were the ambient temperatures and weather conditions? (day, night, sunny, cloudy, raining, snowing, windy, foggy, etc.)?

0800, Cloudy, road was wet from a rain shower before I got there

5.) How long had the unit been driven prior to the incident?

110 miles or about 3.5 hours (combination of US and interstate driving)

6.) Was the unit/engine operating normally prior to the incident? If not, please describe what seemed abnormal or unusual.

Everything was running normally

7.) Was there smoke, fire, or both observed during the incident? Where exactly on the vehicle was the fire or smoke first observed? How large of an area was first involved (golf ball, softball, basketball or beach ball-sized)? Please be as detailed as possible.

No smoke or fire.

8.) Were there any unusual smells, odors, or noises noticed prior to the fire being observed?

N/A

9.) How was the fire extinguished?

N/A

10.) Were there any items being carried in the vehicle? If so, please describe the items, and location in the vehicle (bed, rear seat, roof rack, items attached to ROPS, etc.)?

Soft side clothing bag and spare helmet.

11.) Was there any property damage? Please describe. (This would be any damage to anything other than the machine itself.)

The cement wall is fine.

12.) Had the unit been recently repaired or serviced? (please describe)

Recalls from Polaris at a dealer

Who performed the recent service(s)? ☒ Dealer ☐ Consumer ☐ Other: _____

Are records available of work (receipts, invoice, etc.)? ☐ Yes (Please Provide) ☒ No

13.) Please provide **ALL** vehicle repairs or service history. (Please provide copies of receipts, repair orders, etc.)

14.) How often is vehicle washed? ☐ After every ride ☐ A few times a year ☐ Infrequently

What was used to clean vehicle? (Check all that apply)

☒ Garden hose ☐ Pressure washer ☐ Car wash

☒ Car wash soap ☐ Dish Soap

☒ Other soap/cleaning product (please describe) Armor all etc.

15.) Were any accessories installed on the unit? (If so, please describe.)

Oil / air separator, AMSOIL 2 micron oil bypass filter (kit sold by AMSOIL), floor mats, GPS

16.) Was the vehicle insured at the time of the incident? If so, what is that status of the claim at this time? Waiting for Polaris investigation

Insurance Company: Progressive

Agent: Victor 205.410.0291

Policy Number: [REDACTED]

Claim Number: [REDACTED]

17.) Please describe the general vehicle use over the course of your ownership.

Used like a car for normal driving both in town and visiting relatives out of state.

18.) Please provide any other information that you would feel would help during the review of the incident?

<https://www.slingshotforums.com/threads/broken-wheel.3917/>

1. I have been reading on the forum for some time but have never posted anything until now. I took delivery of my SL on November 18th 2014 and have accumulated 1230 fair weather miles thru today. Today 3/8/15' I was performing a u turn to the left at a designated turn point and about 1/3 of the way thru the turn, the front right wheel came apart with the spokes breaking out. The vehicle fell to the [brake assembly](#) in the turn and proceeded to slide on the assembly to the curb which it then impacted and ended up just over the edge of. The wheel was obviously defective. I was not near any other vehicles and no one was hurt which I am quite thankful for. Just look at the attached photos. You see the slide mark on the road, the brake assembly sitting on the curb, and the wheel itself. The Manager of my Dealership is all over this and has forwarded these photos and more to Polaris.

1. Polaris after 2 1/2 weeks on no communication with me about my wheel failure finally called. I guess it took over 2 weeks to decided to pass the blame on to me. Apparently Polaris thinks I must have hit something which caused my wheel to magically fail. They then had the !@#\$% to ask me to take some more photos to send to them after the claimed to have thoroughly investigated the situation. So here I am after 3 weeks with no !@#\$% answers or a slingshot. I had to turn everything over to insurance to get it fix.

!@#\$% Polaris!!!!

When I was first contacted I was assured that they would take care of everything. I was told "let us go get the slingshot then we will repair, replace, refund or whatever we need to do".

Ok so now they are not offering to do !@#\$% and they have my broken wheel and pieces.

I requested them back immediately but it's kind of funny how they haven't responded to me.

So shame on me for trying to do the right thing first. I should have towed it to my garage and got the lawyer involved a lot sooner.

Just a little food for thought to anyone that might experience something like this with Polaris. Do give them !@#\$% !

I never gave permission to let them take my wheel and now I can't get it back.

My slingshot has been out of my possession longer then it has been in my garage.

Feels great spending this kind of money and as a bonus get treated like !@#\$% .

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