

From: [Ann Marie L Ambrose](#)
To: [EVOO \(NHTSA\)](#); [Lewis, Brenton <Telesis>](#); [REDACTED]
Cc: [REDACTED]; [Strasser-King, Marion](#)
Subject: ODI# 11253500
Date: Thursday, September 12, 2019 12:32:29 PM
Attachments: [Estimate of Record.pdf](#)

This shows the insurance adjuster looked at the car and saw no visible damage that would cause the airbags to deploy. Therefore, I cannot file an insurance claim for this problem.

Thank you

[REDACTED]

[Estimate of Record.pdf](#) 14.7KB

Ann-Marie Ambrose
Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102
240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

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GEICO

AUTO DAMAGE CLAIMS

Request a supplement at partners.geico.com

5260 Western Ave.

Chevy Chase, MD 20815

Phone: (814) 731-7696

Fax: (844) 964-8083

Claim #: [REDACTED]
Workfile ID: [REDACTED]

Estimate of Record

Written By: NICK WAGERS, License Number: 776916, 9/5/2019 2:44:28 PM

Adjuster: WAGERS, NICK, (814) 731-7696 Business

Insured:	[REDACTED]	Owner Policy #:	[REDACTED]	Claim #:	[REDACTED]
Type of Loss:	Comprehensive	Date of Loss:	09/04/2019 03:45 PM	Days to Repair:	1
Point of Impact:	14 Unknown	Deductible:	100.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
[REDACTED] Erie, PA	residence residence Erie, PA Field [REDACTED] Day	NWagers@geico.com (814) 731-7696	OWNER'S CHOICE

VEHICLE

2007 NISS Sentra w/Continuously Variable Transmission 4D SED 4-2.0L Gasoline SMPI GREEN

VIN:	3N1AB61E27L [REDACTED]	Production Date:	02/2007	Interior Color:	
License:	[REDACTED]	Odometer:	166298	Exterior Color:	GREEN
State:	PA	Condition:			

TRANSMISSION	TILT WHEEL	CD PLAYER	POWER BRAKES
AUTOMATIC TRANSMISSION	STEERING WHEEL TOUCH CONTROLS	AUXILIARY AUDIO CONNECTION	GLASS & MIRRORS
OVERDRIVE	CONSOLE/STORAGE	SAFETY	DUAL MIRRORS
DRIVER CONVENIENCE	INSTRUMENT PANEL	DRIVERS SIDE AIR BAG	SEATS
KEYLESS ENTRY	AIR CONDITIONING	PASSENGER AIR BAG	CLOTH SEATS
MESSAGE CENTER	REAR DEFOGGER	FRONT SIDE IMPACT AIR BAGS	BUCKET SEATS
POWER WINDOWS	RADIO	HEAD/CURTAIN AIR BAGS	RECLINING/LOUNGE SEATS
POWER LOCKS	AM RADIO	PAINT	WHEELS
POWER MIRRORS	FM RADIO	CLEARCOAT PAINT	FULL WHEEL COVERS
POWER TRUNK/GATE RELEASE	STEREO	FRONT END	
INTERMITTENT WIPERS	SEARCH/SEEK	POWER STEERING	

Estimate of Record

2007 NISS Sentra w/Continuously Variable Transmission 4D SED 4-2.0L Gasoline SMPI GREEN

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	ELECTRONIC SIGNATURE FOR NICK WAGERS LICENSE NUMBER 776916		1			
2	#	LT HEAD AIRBAG AND LT FRT SEAT AIRBAG DEPLOYED		1			
3	#	NO FRESH PHYSICAL DAMAGE PRESENT		1			
4	#	DEPLOYMENT MUST BE CAUSED BY EITHER		1			
5	#	MECHANICAL MALFUNCTION OR RECALL ISSUE		1			
6	#	NOT A COVERED LOSS		1			
SUBTOTALS					0.00	0.0	0.0

NOTES

Estimate Notes:

Copy of Estimate was furnished to the owner of the vehicle. Owner has not chosen repair shop at time of estimate

Prior Damage Notes:

SCRATCHES, CHIPS, DENTS, RUST

LT FENDER DENT / SCRAPES, AND LT FRT DOOR DENTS / SCRAPES THAT WERE PRESENT BEFORE PREVIOUS LOSS - SHOWN IN PHOTOS UPLOADED 6/18/19

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			0.00
Total Cost of Repairs			0.00
Deductible			100.00
Total Adjustments			100.00
Net Cost of Repairs			-100.00

Estimate of Record

2007 NISS Sentra w/Continuously Variable Transmission 4D SED 4-2.0L Gasoline SMPI GREEN

No Supplement will be honored unless authorized by GEICO.

NOTICE: Vehicles constructed of special metals may require the use of specialized welding and bonding equipment. Proper measuring and structural repair systems are required on today's vehicle to accurately accomplish vehicle repairs. Make sure your shop has the proper equipment to repair your vehicle.

ALTERNATE PARTS DISCLAIMER:

IF A QUALITY REPLACEMENT PART (A/M, LKQ, RECOND OR OPT OEM) APPEARS ON THIS ESTIMATE, IT INDICATES THAT THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. GUARANTEES, IF ANY, APPLICABLE TO THESE REPLACEMENT CRASH PARTS ARE PROVIDED BY THE PART MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

***IN ADDITION TO ANY SUCH GUARANTEES, GEICO PROVIDES THE FOLLOWING:

****OWNER LIMITED GUARANTEE**** WE GUARANTEE THAT ALL QUALITY REPLACEMENT BODY PARTS (PARTS NOT MANUFACTURED BY THE MANUFACTURER) IDENTIFIED ON YOUR ESTIMATE, ARE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND MEET GENERALLY ACCEPTED INDUSTRY STANDARDS. THIS PARTS AND LABOR GUARANTEE WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THE ESTIMATE. THIS GUARANTEE COVERS THE COST OF THE PART, LABOR TO INSTALL, AND INCIDENTALS SUCH AS PAINT AND MATERIALS AND IS SPECIFICALLY LIMITED TO THOSE ITEMS. THIS GUARANTEE DOES NOT COVER LOSS OR DAMAGE THAT IS UNRELATED TO DEFECTS IN THE QUALITY REPLACEMENT PARTS. THIS IS NOT TRANSFERABLE. IF ANY QUALITY REPLACEMENT PARTS ARE DEFECTIVE IN EITHER MATERIAL OR WORKMANSHIP, CONTACT YOUR LOCAL GEICO REPRESENTATIVE.

Estimate of Record

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ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

Estimate of Record

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARF3737, CCC Data Date 9/3/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2020 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Estimate of Record

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In accordance with Pennsylvania statute (63 P.S. § 861(c)), the appraiser may use photographs, videos, and telephone calls to prepare a repair estimate. The submission of photos or videos is NOT REQUIRED to obtain a repair estimate. Additionally, supplemental repair estimates may be completed through the use of photographs, videos, or telephonic means unless the repairs are disputed.