

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11253456-----
Date: Tuesday, November 5, 2019 1:22:09 PM

the toyota dealer in natchez, ms replace the air bag in 2017 and again in 2018 and now 2019
toyota says it needs to be replaced again but no air bag exists.

On Tue, Nov 5, 2019, 11:22 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation