

EQ-11252303-3370

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11252303-----
Date: Sunday, October 27, 2019 4:43:22 PM

I continued with my oil consumption tests and I was using 1/2 quart of oil every 500 miles. Kia finally agreed to take the next step in fixing the problem. They are replacing my engine. Thanks. [REDACTED]

On October 23, 2019 at 5:20 AM "EVOQ (NHTSA)" <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation