

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Follow up to ODI complaint 11246487  
**Date:** Tuesday, October 29, 2019 1:09:29 PM

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**From:** [REDACTED]  
**Sent:** Tuesday, October 29, 2019 11:07 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Cc:** [REDACTED]  
**Subject:** Follow up to ODI complaint 11246487

I have underlined and made bold the changes that were made in the explanation paragraph.

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236) INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

Date Received 26-AUG-2019

Repository

Reference No.

11246487

OWNER INFORMATION (Type or Print)

Name

[REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

[REDACTED]

Address [REDACTED]

City

OCEANSIDE

State CA

Zip Code [REDACTED]

Evening Telephone Number

Dealer's Name and Telephone Number

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5VPTW36N1G3 [REDACTED]

Make VICTORY

Model

CROSS COUNTRY TOU

Model Year 2016

Date Purchased

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Powertrain

Multiple Failure:

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Make:

Child Seat Component Code: Failed Part:

Crash

Yes No

FAILED COMPONENT(S)/PART(S) INFORMATION

Installation System:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Model No./Name:

Incident Date(s) 25-JUL-2019

Failure Mileage 27000

Failure Speed 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

Tire Model (Name or Number)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Tire Failure Type:

Date Manufactured:

Seat Type:

Number of Persons Injured

Number of Deaths

Reported to Police N

Fire

Yes No

X

X

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2016 VICTORY CROSS COUNTRY TOUR. WHILE DRIVING 60 MPH, THE MOTORCYCLE BEGAN TO HESITATE AND THE ENGINE TURNED OFF; HOWEVER, THE LIGHTING REMAINED ILLUMINATED. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE CONTACT ALSO STATED THAT THE FUEL GAUGE SHOWED A QUARTER OF A TANK OF FUEL **remaining**. THE CONTACT MANAGED TO ROW THE MOTORCYCLE **from the middle of the freeway** TO A FUEL STATION AND ADDED 5.**74** GALLONS OF FUEL. THE CONTACT CALLED INDIAN MOTORCYCLE OF EL CAJON (LOCATED AT 345 N MAGNOLIA AVE, EL CAJON, CA 92020, (619) 328-1901) AND NOTIFIED THEM OF THE FAILURE. THE CONTACT STATED THAT THE SAME FAILURE PREVIOUSLY OCCURRED AND THE **sender** UNIT WAS REPLACED; HOWEVER, THE FAILURE CONTINUED. THE MANUFACTURER WAS NOT NOTIFIED **because Indian motorcycle El Cajon said "they have known about this problem for years and they are not going to do anything about it"**. THE FAILURE MILEAGE WAS **26,000**.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Antilock Brakes Cruise Control

