

AUG 15 2019

July 31, 2019

CL-11245710-9534

National Highway Traffic Safety Administration

1200 New Jersey Ave. SE

Washington, DC 20690

Ladies and Gentlemen:

We are submitting this letter to request that the NHTSA commence an investigation to seek a recall of the 2018 Porsche Macan Model.

On May 6, 2019, we purchased the 2018 Porsche Macan Model from O'Daniel Motor Sales Inc. in Fort Wayne, Indiana. Recently, when driving at night, we discovered the vision provided by the dim lighting setting was a safety hazard. Under such driving conditions, we could see out of only about one quarter of the front windshield. The headlights appeared to be pointed in a downward direction, creating only a very limited viewing area. When driving over some rolling hills, visibility on the downhill slope was very limited, only slightly better when driving on an uphill slope. This creates a dangerous safety situation should a child or animal be on the road.

We reported the unsafe conditions to O'Daniel and the Porsche complaint hotline. They said that the headlight position was at the Porsche recommended level. The local dealer stated that they would not readjust the lighting adjustment level. We were advised to use the high beam setting when driving at night. This is not practical when driving on US Highway 30, which in Indiana is a heavily travelled non-interstate four lane divided highway.

The local dealer would not accept our offer to return the unsafe vehicle and refund our purchase, or to exchange our vehicle for a similarity priced vehicle.

We request that the NHTSA commence an investigation to determine whether the 2018 Porsche Macan Model should be recalled due to the dangerous nighttime vision situation.

Sincerely;

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Columbia City, IN [REDACTED]

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