

From: [REDACTED]
To: [EVOO \(NHTSA\)](#)
Cc: [REDACTED]
Subject: ODI # 11245438
Date: Thursday, August 22, 2019 10:47:44 AM

Dear Sirs

Honda dealership called me yesterday and told me that my out of pocket expenses on the seat reclining not latching issue will be approx. \$268 which is more or less 15 % and this is what we put together in our complain.

I got the official document now from American Honda and they want me to pay 40 % instead

Please update the complain

Thanks

[REDACTED]

...

Sent from my iPhone

[REDACTED]

Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102

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