

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [DataQuality](#), [DataQuality \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11245274-----
Date: Sunday, November 10, 2019 4:27:15 PM
Attachments: [National Highway Traffic Safety Report 2019Nov10.pdf](#)

Dear Madams and Sirs,

in the attachment you can find my complaint about the Nissan Rogue (Build year: 2014) CVT issue.

Please do not hesitate to contact me for further clarification! Thank you!

Best regards,

[REDACTED]

Cell phone: [REDACTED]



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2019

Repository ☐

Reference No.
11245274

OWNER INFORMATION (Type or Print)

Name

Address

City MORGANTON

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JN8AS5MV3E

Make
NISSAN

Model
ROGUE

Model Year
2014

Date Purchased

March 22 2018

Dealer's Name and Telephone Number

Bridgeport Motors

Engine:

No: Cylinders

Fuel Type:

unleaded

Original Owner

☐

Dealer's City

Morganton

State

NC

Zip Code

28655

Transmission Type

CVT

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

07-AUG-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 180000 VEHICLE SPEED CONTROL, 100000 POWER TRAIN

Failure Mileage
99000

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE DRIVING 65 MPH, THE VEHICLE SWITCHED INTO SAFE/LIMP MODE AND INDEPENDENTLY DECELERATED TO 30 MPH WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 99,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.