



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAR 03 2020
19-AUG-2019

Repository
Reference No.
11244961

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City GRANVILLE State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 53BLTEB20JA [REDACTED]
Make LOOK Model CARGO TRAILER Model Year 2018
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City State Zip Code
Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: 1 Incident Date(s) 02-JUL-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 100000 POWER TRAIN, 020000 SUSPENSION Failure Mileage Failure Speed 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2018 LOOK TRAILER TRACE ELITE. WHILE DRIVING APPROXIMATELY 60 MPH, THE TRAILER BEGAN TO SMOKE. WHEN THE VEHICLE WAS PULLED OVER, THE CONTACT NOTICED THAT THE AXLE WAS SEPARATED FROM ITS LOCATION. THE VEHICLE WAS TOWED TO KENTUCKY TRAILER SERVICE LLC (3400 ROBARDS CT, LOUISVILLE, KY 40218, 866-638-6080) WHERE IT WAS DIAGNOSED WITH COMPLETE AXLE FAILURE. THE MANUFACTURER WAS CONTACTED AND RELUCTANTLY REPAIRED THE VEHICLE. THE CONTACT WAS PROVIDED WITH THE NUMBER TO THE FEDERAL TRADE COMMISSION. *TT

NOTE UNSAFE TORSION AXLE MOUNTING PROCEDURE FROM LOOK TRAILERS. ATTACHMENT SHOWS PACE ELITE TRAILER TORSION AXLE MOUNTING POINTS UNDERNEATH THE TRAILER CHASSIS. ALUMINUM SIDES OF AXLE HANGER BRACKETS STILL BOLTED TO AXLE. DANGEROUS UNSAFE DESIGN. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

11/25/19

On Wednesday, July 31, 2019, I was towing my friend's \$100k street rod with my Pace Elite All Aluminum Enclosed Car Trailer, manufactured by Look Trailers, Middlebury, Indiana, to the National Street Rod Association's show in Louisville, KY. Approximately 5 p.m. while traveling on I-71 near KY exit 22, the front axle came loose from the trailer frame. I was extremely lucky to get the trailer to the side of the interstate without damaging the street rod inside, hurting myself and/or damaging my truck. The back axle could have easily broken loose by the front axle detaching, possibly turning over the trailer and my truck. Even worse, the detached axle's tire rubbing on the trailer frame could have easily set the trailer on fire, as the trailer floor is wood.

The dangerous unsafe design Look Trailers used and continues to use to attach torsion axles to their aluminum frame trailers is quite evident when viewing the pictures I have posted to the NHTSA site. My Pace trailer was repaired under warranty using the same flawed original manufacture design. As a result, I paid out of my pocket to have both axles mounted to the trailer frame in a more robust and safe manner.

For the safety of other Pace All Aluminum Car Trailer owners, I urge the NHTSA to recall Pace Car Trailers equipped with torsion axles.

Sincerely,

[REDACTED]

Granville, Ohio [REDACTED]