

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



July 30, 2019

CL-11244682-6647

Armory Chrysler Dodge Jeep Ram Fiat of Albany
Attn: Recall Manager
926 Central Ave.
Albany, NY 12205

NOTICE OF DEFAULT

Re: 2012 Jeep Wrangler - VIN No. 1CAAJWAG9 [REDACTED]

Dear Sir/Madam:

Receiving a recall notice from the New York State Department of Motor Vehicles, regarding air bag deployment/air bag explosion (received from New York State Department of Motor Vehicle on May 31, 2019), I contacted Armory Garage on June 4, 2019 to schedule the safety recall repair. I was advised that my name would be placed on a waiting list and it could be a couple of weeks to be contacted. On July 23, 2019, having not heard anything, I contacted Armory Garage and left a message with the woman I was told was in charge of the safety recall campaign. No return phone call was made.

Accordingly, I forward this letter noting the failure of Armory Garage to take corrective action and request that they do so promptly.

Pursuant to the notice, if the dealer failed to correct the defect in a reasonable amount of time, a written complaint should be submitted to the National Highway Traffic Safety Administration. Accordingly, they are copied on this communication. Please contact me so that we may remedy this deficiency.

Very truly yours,

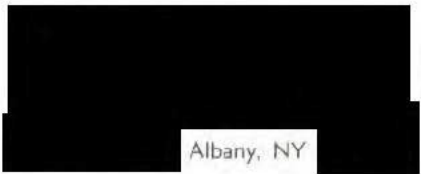


EJT/tr
Attachment
cc: Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, D.C. 20590



- Service by Facsimile, Email or Electronic Means is Not Accepted -

EA
8-14-19
UD



Albany, NY

NEOPOST FIRST CLASS MAIL
08/01/2018
US POSTAGE \$000.50⁰⁰



ZIP 12203
041L10410129

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, D.C. 20590

