

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Cc: [REDACTED]
Subject: Please use caution - Some car accident photos I took at collision shop as I was emptying my personal belongings.
Date: Monday, August 26, 2019 2:08:01 PM

Dear Representatives

I am submitting these photos taken at the collision shop as I was emptying car for my personal belongings.

I'm sure photos were taken by a representative from Esurance and possibly a representative with Toyota but you would need to verify that with them.

I'm in touch with my personal claims manager, Mr. Thomas Opatz at Esurance and Customer Experience at Toyota who I sent my permission to have my car inspected because I encountered a problem with my accelerator which apparently became stuck and in my desperate attempt to stop the car by applying extreme pressure to my brakes and I could not stop my out of control car so I had to swerve to my right to avoid catastrophic accident. I swerved into trees which brought my car to a complete stop. All my airbags deployed and my seatbelt protected me.

My customer experience representative at Toyota Customer Experience is John Ashby who has not really been in touch with me.

My case number with National Highway Traffic Safety Board I believe is

11244514 (Office of Defect)

I will be unavailable from September 10 - September 15, 2019 as I'm undergoing male to female transgender surgery and have already discussed this with my representative at Esurance and someone who's an associate of Mr. John Ashby.

I will be recovering at home with cellphone by my side for approximately 2 months but will be able to have conversations on my cell phone.

This unexpected accident has been very traumatizing to me and I'm deeply affected mentally by it because I thought I was going to die on impact. It was terrifying and I was afraid that I could have hit other cars if I didn't swerve to avoid hitting the car ahead of me.

Please confirm receipt and reach out to me and my representatives as needed. I will not be available during the week of my surgery on September 10, 2019.

Thank you.

[REDACTED]

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