

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint — 11243560 —
Date: Friday, October 4, 2019 3:32:05 PM

Your report incorrectly shows that the defective car was towed to an independent dealership garage which it was not ! It was towed directly to the Dover Honda dealership accident / maintenance garage which is a part of and directly next door to the Honda dealership , (same campus) , which I was actually directed to do by Honda. Also , I was informed by State Farm's representative at the SF accident office , which happens to be my insurance company , that when their inspectors arrived to inspect the car after the body damage was fixed , nobody tested the brakes while it was moving ! Amazing ! Amazing ! Please correct this in your report also . As I said to you several times before in my conversation that my mistake was not taking it to an independent garage !! So , State Farm reps that obviously didn't ask the right questions or observe the car in motion were duped by Dover Honda. Like I also said to you on the phone I would be willing to take a lie detector test ! Finally, you might like to ask Dover Honda if in all their dealings with cars that come into this particular garage for repair has there ever been an accident scenario similar to mine where they, (Honda) , admitted it was their defective vehicle ? - I suspect not ! Add my comments and corrections to this report kind sirs .

Sent from my iPad

On Oct 4, 2019, at 12:30 PM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

<11243560.pdf>