INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received: 12-AUG-2019	Repository ☐
	Reference No.: 11243231

OWNER INFORMATION (Type or Print)

ame [redacted]		Daytime Telephone Number [redacted]	E-mail Address [redacted]
ddress [redacted]			
ty OAK LAWN	State IL	Zip Code [redacted]	Evening Telephone Number

he information you provide will be used to identify potential safety-related defects. We may share your information with the pplicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy ct notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

7 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTLKT324864[redacted]	SCION	XB	2006

Date Purchased	Dealer's Name and T[redacted]			Engine: No: Cylinders	Fuel Type:
3-22-16					
Original Owner ☐	Dealer's City	State	Zip Code		

ansmission Type			Multiple Failure:	Incident Date(s)
4VTQ	☑ Antilock Brakes ☐ Cruise Control	Powertrain		07-AUG-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

hicle Component Codes: 162000 STRUCTURE: BODY, 162300 STRUCTURE: BODY: DOOR	Failure Mileage	Failure Speed
REAR DOOR HANDLE	54000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

e Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
T No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
e Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

ke:	Date Manufactured:	Model No./Name:
at Type:	Installation System:	
ld Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

rash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

rrative Description of Incident(S), Crash(es), and Injury(ies).
ease describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; , parts repaired or replaced (and if old part is available).

L* THE CONTACT OWNS A 2006 SCION XB. WHILE ATTEMPTING TO OPEN THE REAR DOOR HATCH, THE HANDLE FRACTURED FROM THE OOR. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. AN UNKNOWN DEALER WAS NOTIFIED OF THE FAILURE. THE MANUFACTURER WAS OT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 54,000. THE VIN WAS UNKNOWN.

This mfg. default is common on this vehicle. Handle just snaps off from the door which results in the back door being unable to open. Paid $150 to replace the handle.

clude, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent endments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer uld take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, statistical summary thereof, may be used in support of the agency's action.