



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-AUG-2019

Repository ☐

Reference No.
11243195

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NEW BEDFORD State MA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTDBT903X9-[REDACTED] Make TOYOTA Model YARIS Model Year 2009
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner ☐ Dealer's City State Zip Code
Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
☐ Cruise Control 02-JAN-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 162000 STRUCTURE: BODY Failure Mileage 108261 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 TOYOTA YARIS. THE CONTACT STATED THAT THE VEHICLE DRIFTED TO THE LEFT WHILE TRAVELING 55 MPH. THE CONTACT HAD AN ALIGNMENT PERFORMED, AND THE RIMS AND TIRES CHANGED; HOWEVER, THE FAILURE CONTINUED. THE CONTACT CALLED BYRIDER DARTMOUTH (331 STATE RD, DARTMOUTH, MA 02747, (508) 992-0000) AND WAS INFORMED THAT THEY WOULD NEVER SELL A VEHICLE THAT WAS DAMAGED. THE DEALER STATED THAT THEY DID NOT HAVE VEHICLES WITH SALVAGE TITLES. THE CONTACT RESEARCHED THE VEHICLE ON CARFAX AND FOUND THAT IT HAD STRUCTURAL DAMAGE. THE DEALER REFUSED TO BUYBACK THE VEHICLE BECAUSE IT HAD STRUCTURAL DAMAGE, AND ACCUSED THE CONTACT OF ENGAGING IN A CRASH. THE CONTACT CURRENTLY REFUSED TO MAKE ANY MORE PAYMENTS ON THE VEHICLE AND DISPUTED THE CONDITION OF THE VEHICLE WITH THE DEALER. THE CONTACT DID NOT KNOW THAT THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 18V024000 (AIR BAGS). THE VEHICLE WAS NOT REPAIRED AND REMAINED PARKED. THE FAILURE MILEAGE WAS 108,261.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



03:31

2009 TOYOTA YARIS

JTDBT903X94 [REDACTED]

CARFAX Summary

Qualifies for Buyback
Guarantee



Accident reported: structural
damage



5 Previous owners



At least 1 open recall

24 Service history records



Personal vehicle



Last reported odometer
reading

151,067

CARFAX Title History

Salvage | Junk | Rebuilt | Fire |
Flood | Hail | Lemon



Not Actual Mileage | Exceeds
Mechanical Limits



CHAT

ib 100% 2:59 PM

CARFAX®**Back****2009 TOYOTA YARIS**

JTDBT903X94 [REDACTED]

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Qualifies for Buyback Guarantee



Accident reported: structural damage



5 Previous owners



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CARFAX Title History

Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon



Not Actual Mileage | Exceeds Mechanical Limits

**CARFAX Additional History**

No Total Loss



Structural Damage



No Airbag Deployment



Odometer Check



Accident / Damage

**Manufacturer Recall****CARFAX Detailed History**

Date Mileage	Source	Comments
10/09/2008	NICB	Vehicle manufactured and shipped to original dealer

            40% 12:31 PM

myCARFAX
carfax.com



2009 TOYOTA YARIS BASE

BACK



Open Recalls

As of 8/12/2019

1

DUE NOW

01/09/2018

Manufacturer Safety recall issued

NHTSA #18V024

Recall #H0A SAFETY RECALL H0A -

REMEDY NOTICE

MULTIPLE MODELS AND MODEL YEARS

TAKATA FRONT

PASSENGER AIRBAG INFLATOR (ZONE C)

Status: Remedy Available

Locate an authorized Toyota dealer near
you to schedule an appointment

LEARN MORE



17:39

Description:

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. The propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause the inflator to explode during airbag deployment.

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2009 Toyota Yaris Vehicle History Report

Vehicle Identification Number: JTDBT903X94 [REDACTED]

Assembly Location: **Japan**Vehicle Age: **10 years**

Summary

	No Theft Records	
	NHTSA Recalls (9 Records)	(> /vin-report/JTDBT903X94[REDACTED]detailed-records)
	No Accident Records	
	No Sales Records	
	Vehicle Specifications	(> /vin-report/JTDBT903X94[REDACTED]vehicle-specifications)

Detailed Vehicle History

Historical events for this vehicle listed in chronological order. International records are not available.

Date	Mileage	Source
2009		Original Manufacturer
Details: Fuel Economy Test 29 / 36		
2009		Original Manufacturer

Royal Palm Beach Fl.



W 45-212

U.S. Department
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