

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
	<p>Date Received 09-AUG-2019 SEP 24 2019</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 11242736</p>	
OWNER INFORMATION (Type or Print)				
Name		Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
PITTSBURGH	PA			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
3WV57AU9K		VOLKSWAGEN	GTI	2019
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
7.31.2019	COCHRAN VW NORTH HILLS 412-245-4620		No: Cylinders	95 octane
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
			4 cyl	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Manual	<input checked="" type="checkbox"/> Cruise Control		Yes	31-JUL-2019, Aug 1, 2, 3
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 100000 POWER TRAIN, 060000 ENGINE (PWS)			Failure Mileage	Failure Speed
			163	FULL STOP CLUTCH IN
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:	
		<input type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:		Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>				
<p>TL* THE CONTACT OWNS A 2019 VOLKSWAGEN GTI. WHILE DRIVING FROM HIGHWAY TO CITY TRAFFIC, THE VEHICLE STALLED WHILE THE CLUTCH WAS ENGAGED. THE VEHICLE RESTARTED, BUT THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN TO COCHRAN VOLKSWAGEN OF NORTH HILLS (11750 US-19, WEXFORD, PA 15090, (412) 245-4620) WHERE THEY RE-FLASHED THE ACU THREE TIMES WITH SOME DIFFICULTY ON THE THIRD ATTEMPT. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 163.</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>				
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Coming to a stop w/ clutch in car stalls requiring
me to re-start ~~the~~ car.
car ~~was~~ NOT STALLED SINCE RE-FLUSH, However Mileage
MPG achieved is NOT near 23/27 City/Hwy mpg as
stated by manufacturer

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

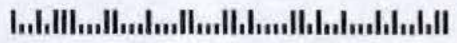


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NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration